

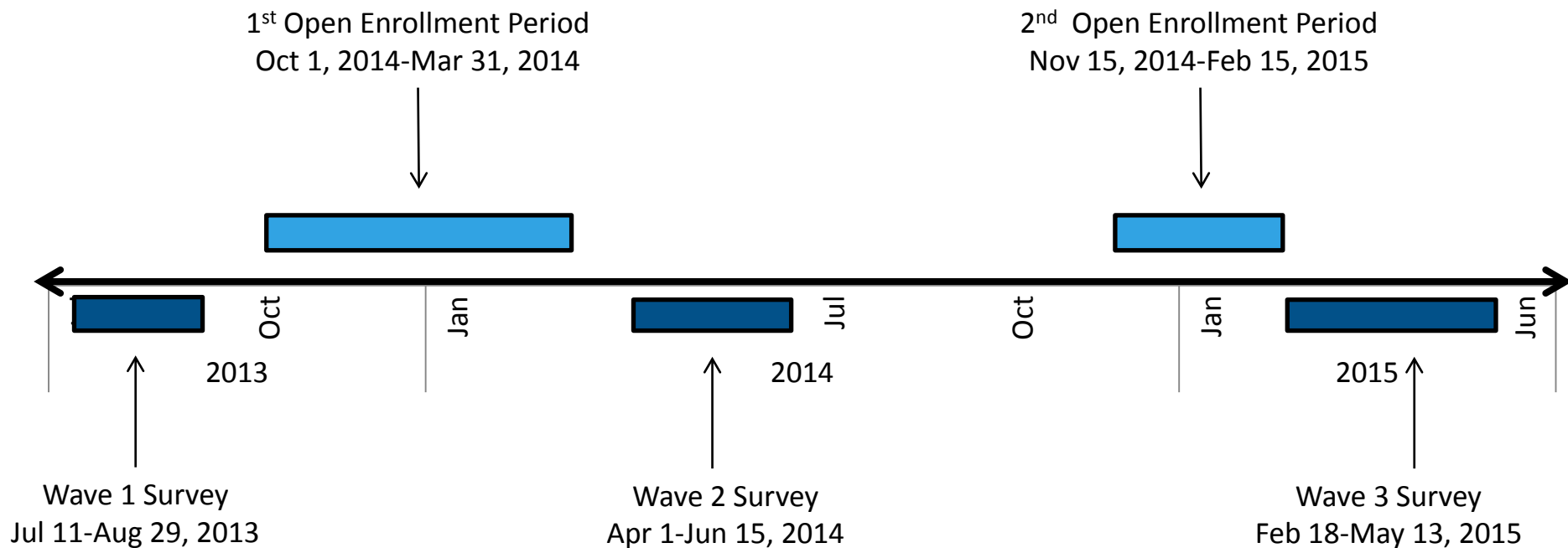
California's Previously Uninsured After The ACA's Second Open Enrollment Period

Wave 3 of the Kaiser Family Foundation California Longitudinal Panel Survey

Chartpack

Kaiser Family Foundation California Longitudinal Panel Survey

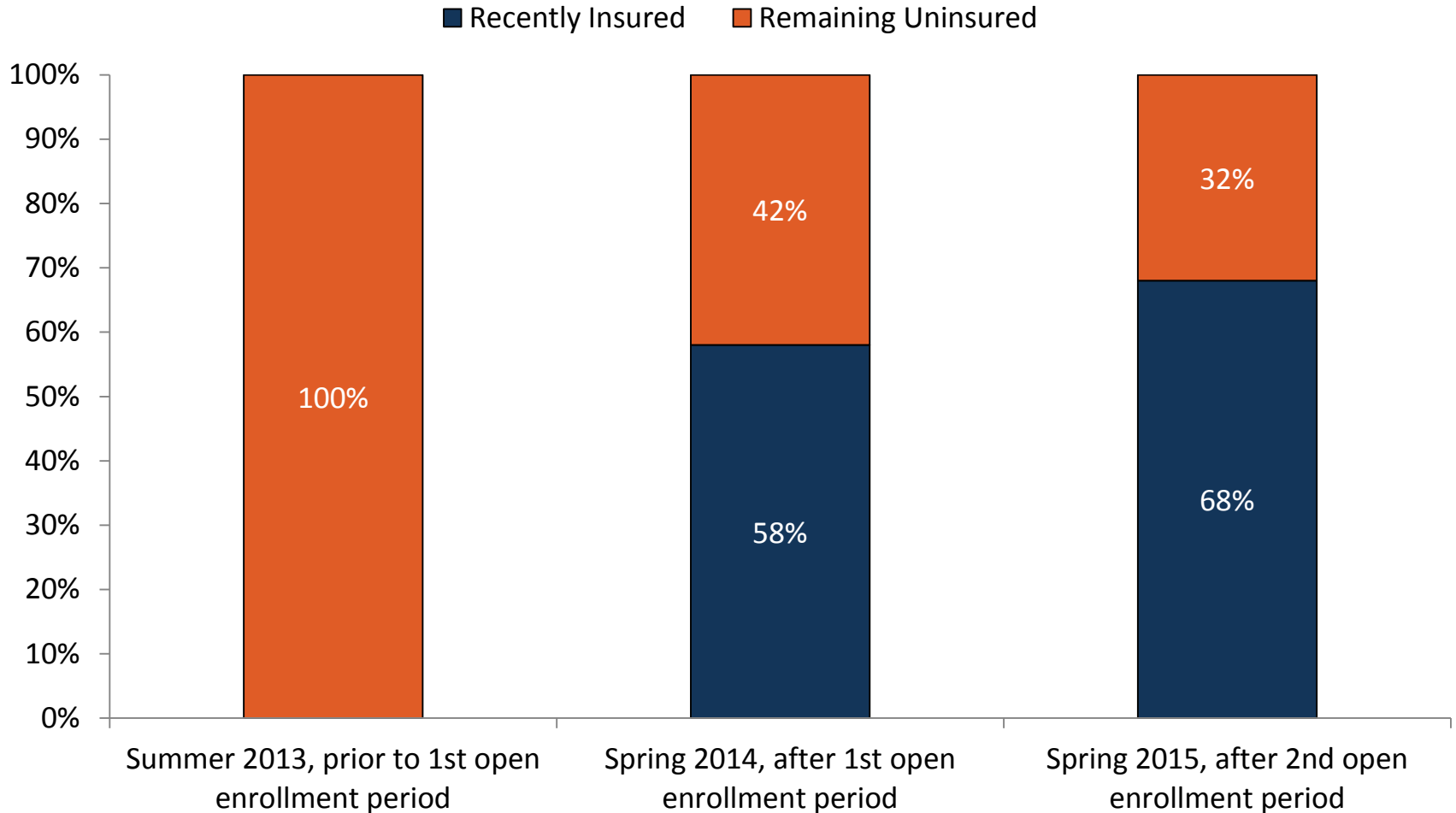
HEALTH CARE LAW OPEN ENROLLMENT PERIODS



CALIFORNIA LONGITUDINAL PANEL SURVEY

Coverage Among California's Previously Uninsured

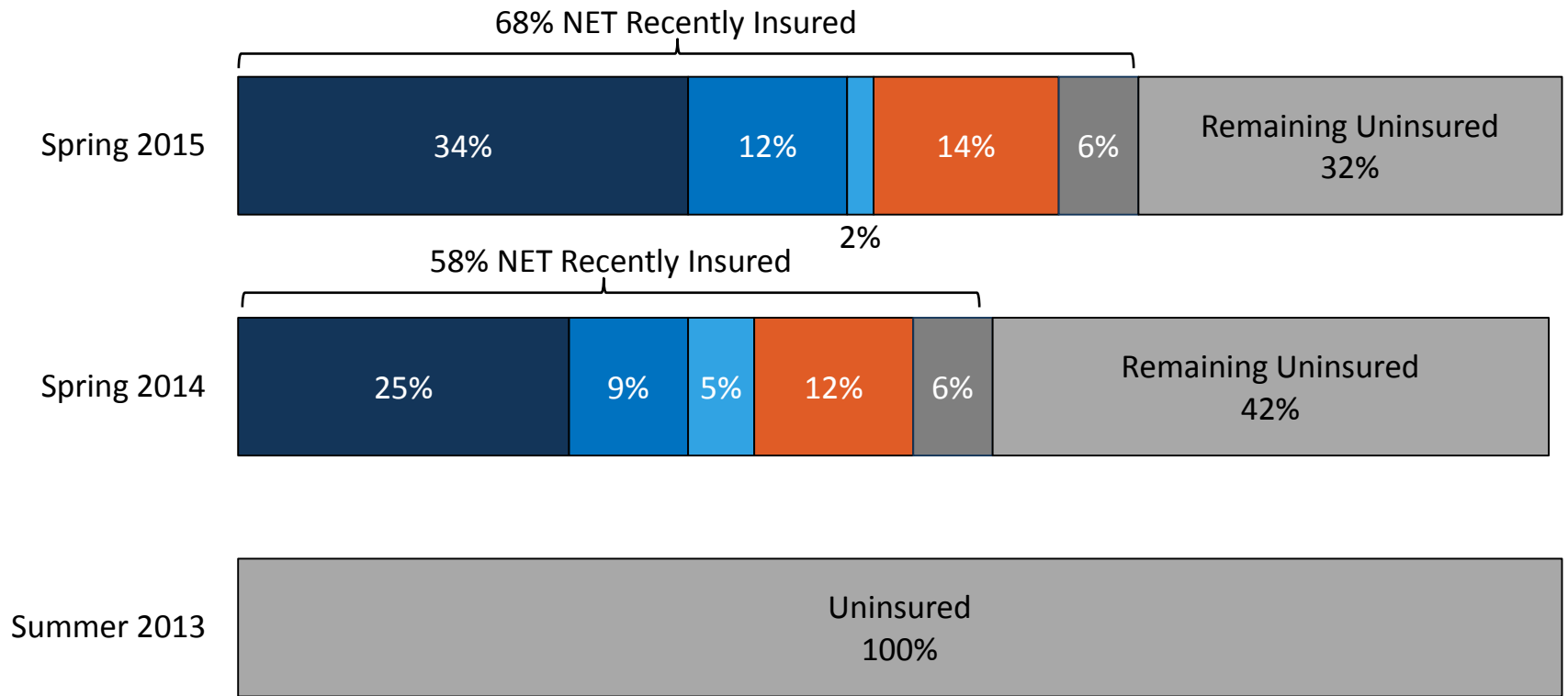
Are you, yourself, now covered by any form of health insurance or health plan including a private health insurance plan, a plan through an employer, or a plan through Medi-Cal, or do you not have health insurance at this time?



Medi-Cal Is Source of Coverage For Many Previously Uninsured Californians

Which of the following is your MAIN source of health insurance coverage?

■ Medi-Cal
 ■ Covered California
 ■ Other Non-Group
 ■ Employer-Sponsored Insurance
 ■ Somewhere Else/ Unknown



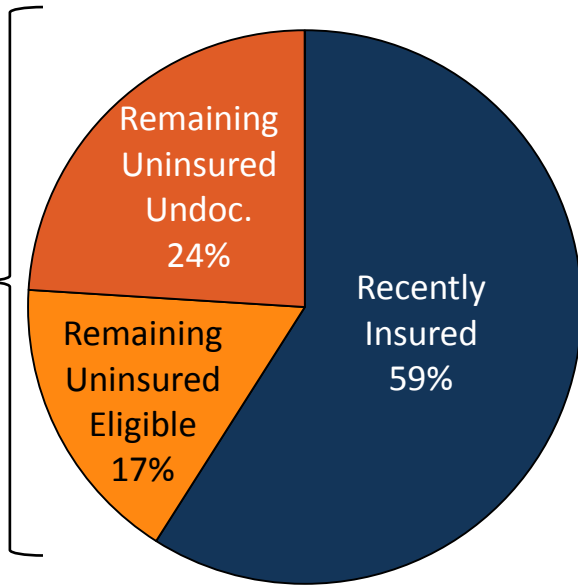
NOTE: Don't know/ Refused responses not shown.

SOURCE: Kaiser Family Foundation California Longitudinal Panel Surveys

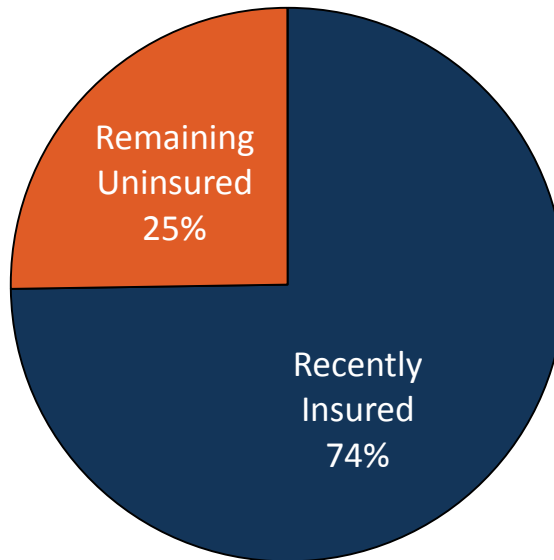
Coverage Among Previously Uninsured Hispanics And Whites After Health Care Law's 2nd Open Enrollment Period

Are you, yourself, now covered by any form of health insurance or health plan including a private health insurance plan, a plan through an employer, or a plan through Medi-Cal, or do you not have health insurance at this time?

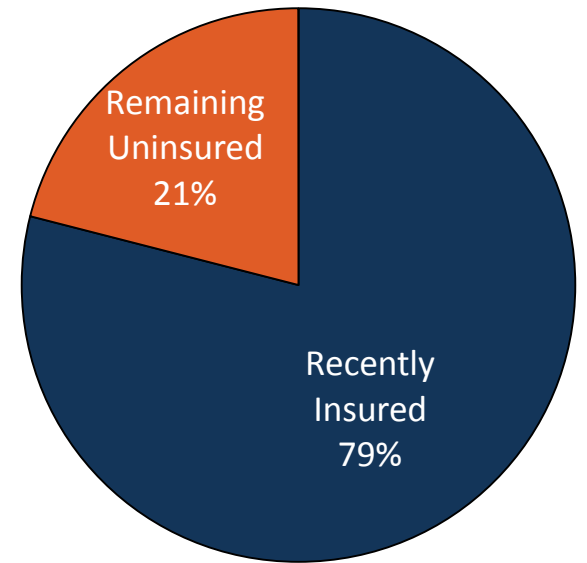
Total Hispanic



Eligible Hispanic



White, Non-Hispanic



Total Hispanics

Remaining Uninsured
41%

NOTE: "Eligible" refers to those who would be eligible for participation in the ACA coverage expansions based on their self-reported status as a citizen, permanent resident, or lawfully present immigrant.

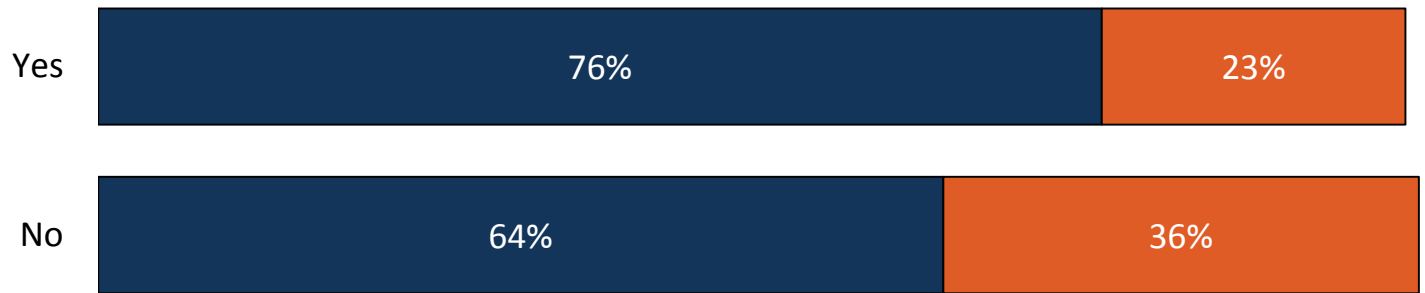
SOURCE: Wave 3 of the Kaiser Family Foundation California Longitudinal Panel Survey (February 18- May 13, 2015)

Over Seven In Ten Outreach Recipients In California Enrolled

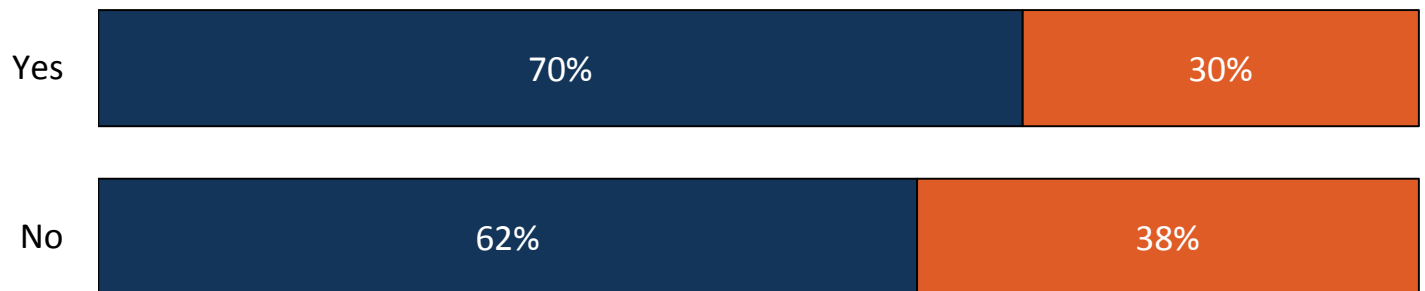
■ Recently Insured

■ Remaining Uninsured

Since November 15th, have you been personally contacted by anyone about signing up for health insurance or Medi-Cal, through a phone call, email, text message, or door to door visit, or not?



During the past 30 days, did you see or hear any ads or commercials having to do with either the health care law, Covered California, or Medi-Cal, or not?

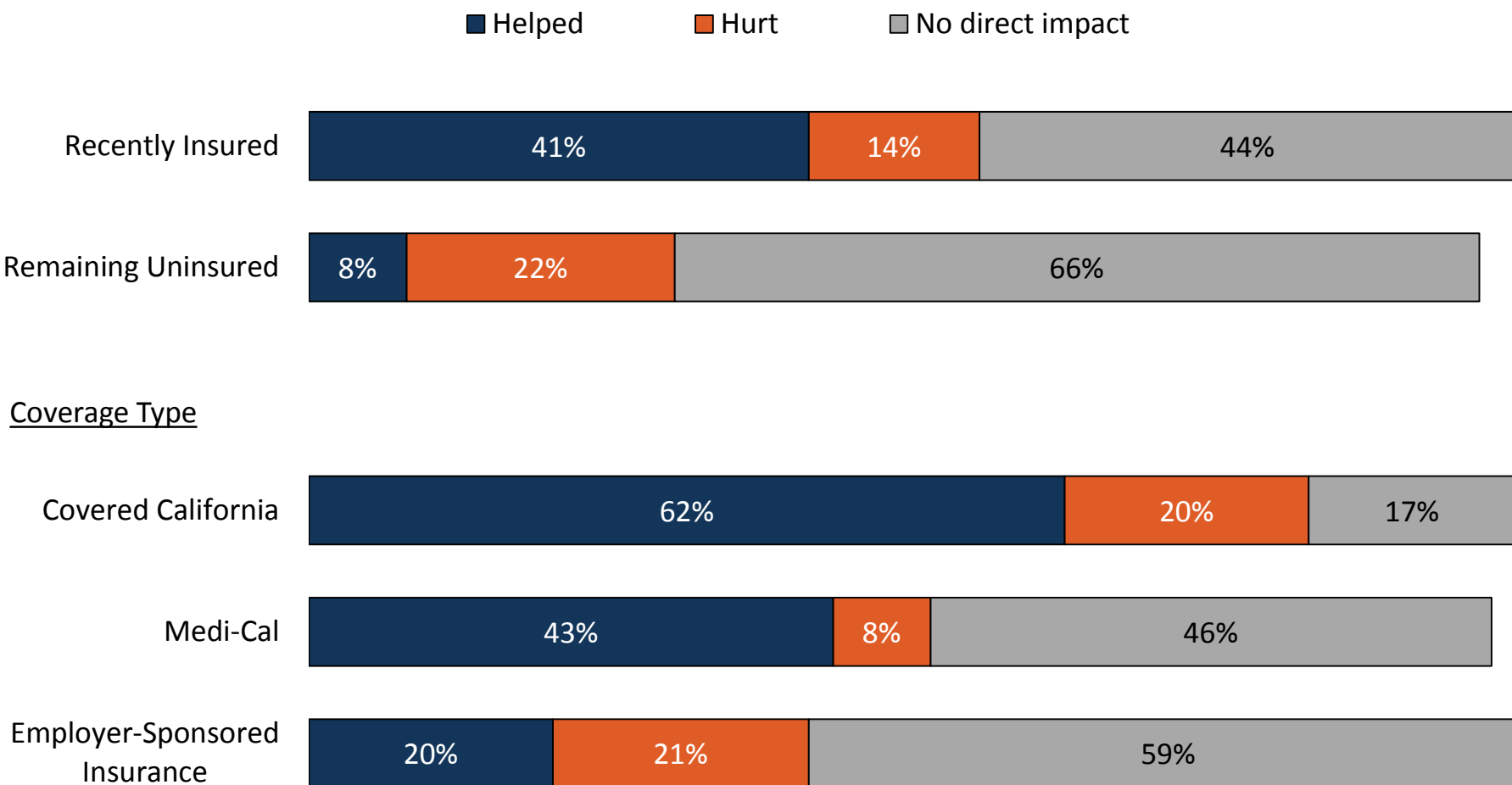


NOTE: Don't know/ Refused responses not shown.

SOURCE: Wave 3 of the Kaiser Family Foundation California Longitudinal Panel Survey (February 18- May 13, 2015)

Perceived Impact Of Health Care Law Varies By Coverage Type

So far, would you say the health care law has directly helped you and your family, directly hurt you and your family, or has it not had a direct impact?

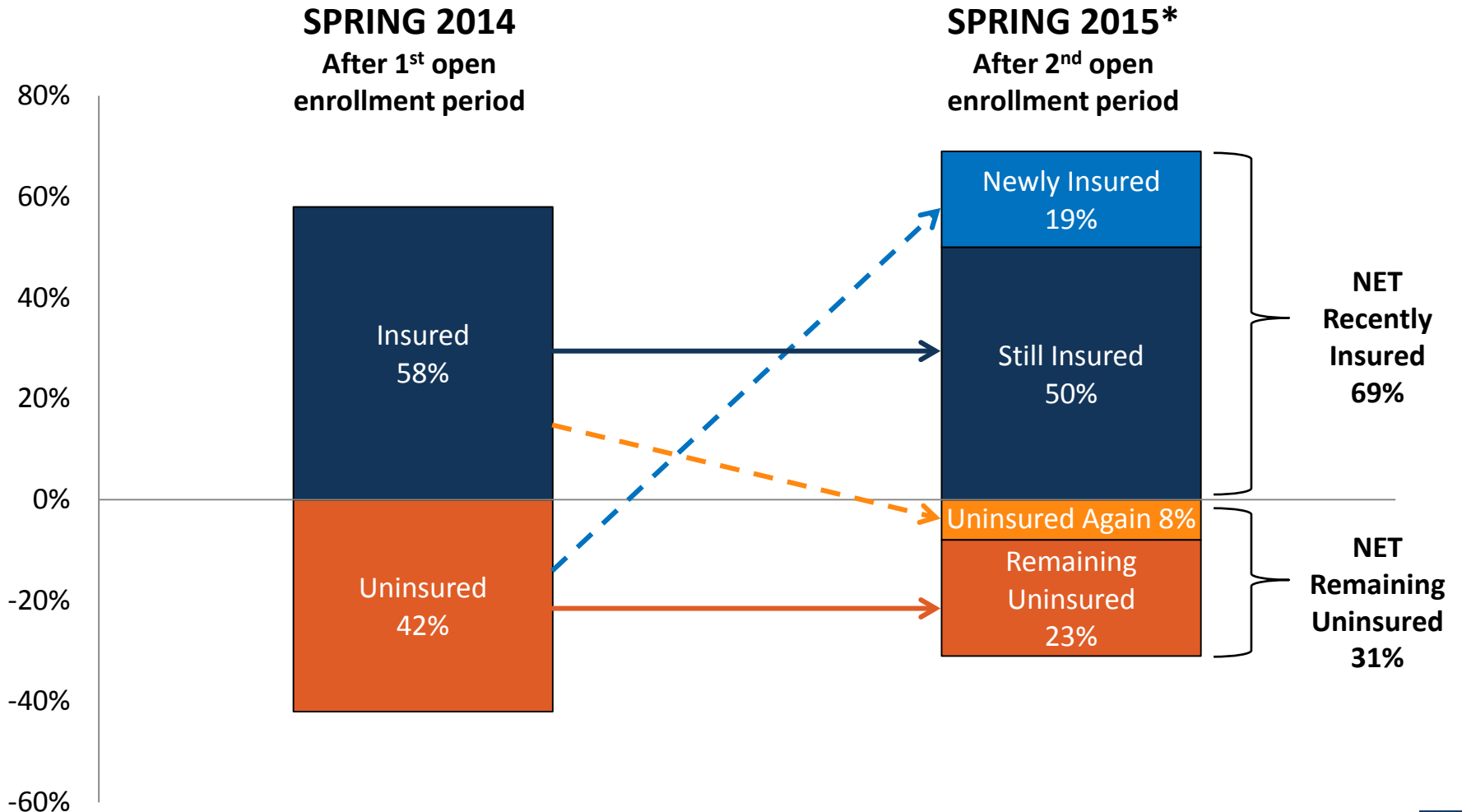


NOTE: Don't know/ Refused answers not shown.

SOURCE: Wave 3 of the Kaiser Family Foundation California Longitudinal Panel Survey (February 18- May 13, 2015)

Dynamics Of Health Insurance

Are you, yourself, now covered by any form of health insurance or health plan including a private health insurance plan, a plan through an employer, or a plan through Medi-Cal, or do you not have health insurance at this time?



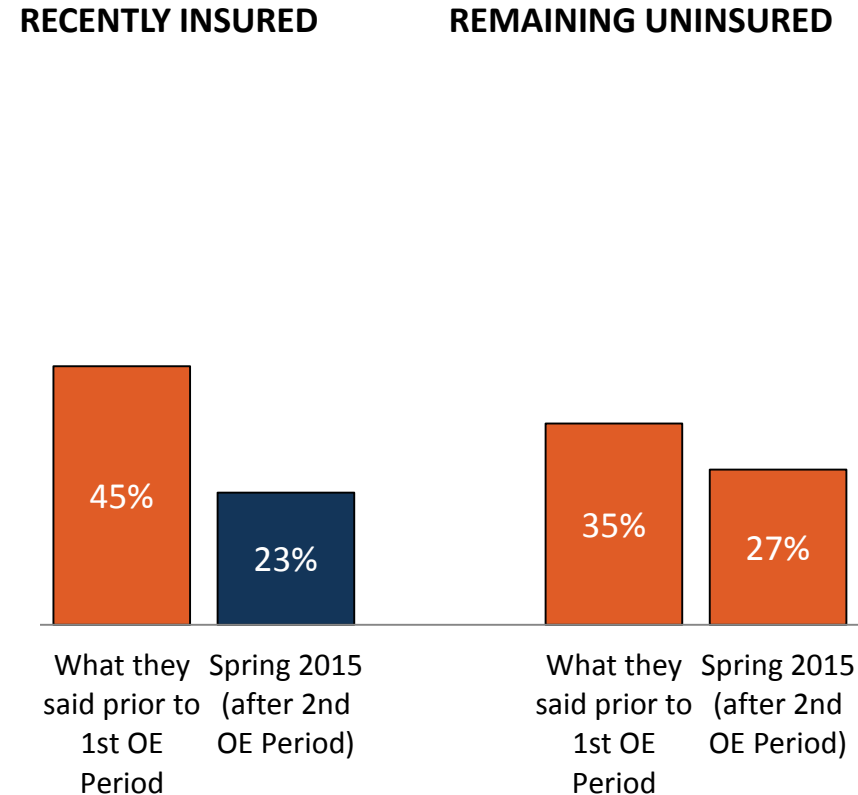
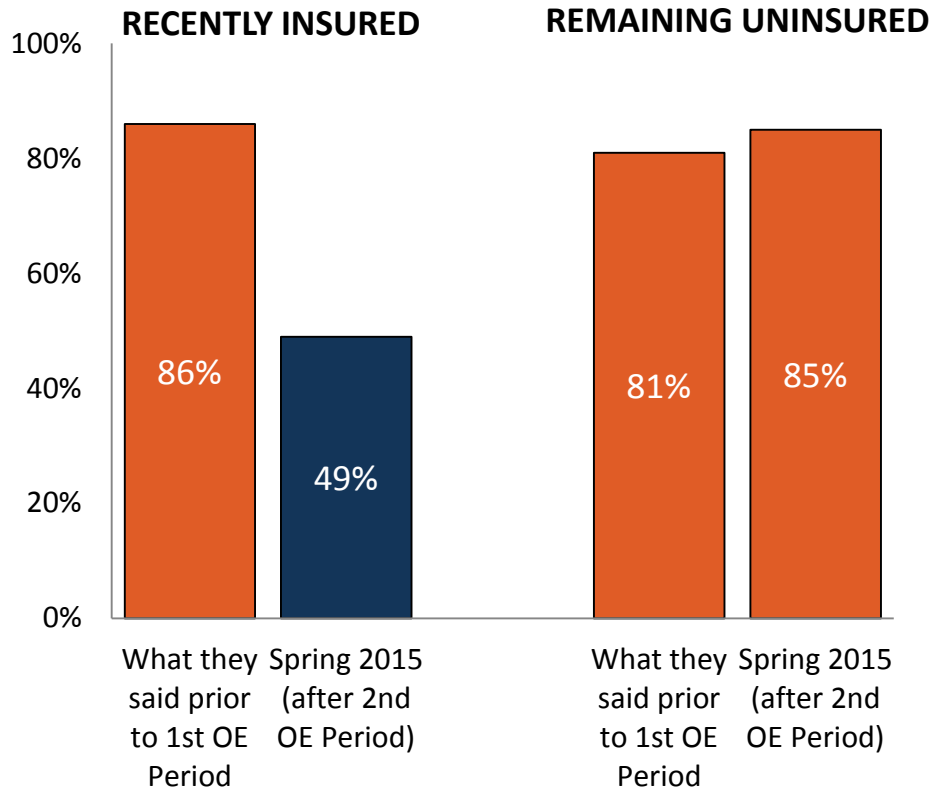
*Based on those who completed the survey in the Spring of 2014 and Spring 2015, after each open enrollment period.

SOURCE: Kaiser Family Foundation California Longitudinal Panel Surveys

Recently Insured Feel Less Financial Stress From Health Costs Since Gaining Insurance, No Change For Remaining Uninsured

Percent who say, in general, it is very or somewhat difficult for them and their family to afford health care:

Percent who say they have had any problems paying medical bills in the past 12 months:



NOTE: "OE" refers to the health care law's Open Enrollment Periods
 SOURCE: Kaiser Family Foundation California Longitudinal Panel Surveys

Affording Health Care Remains Top Financial Concern For Remaining Uninsured, While The Recently Insured Rank It Fourth

Percent who say each of the following is “very” or “somewhat” difficult for them and their family to afford:

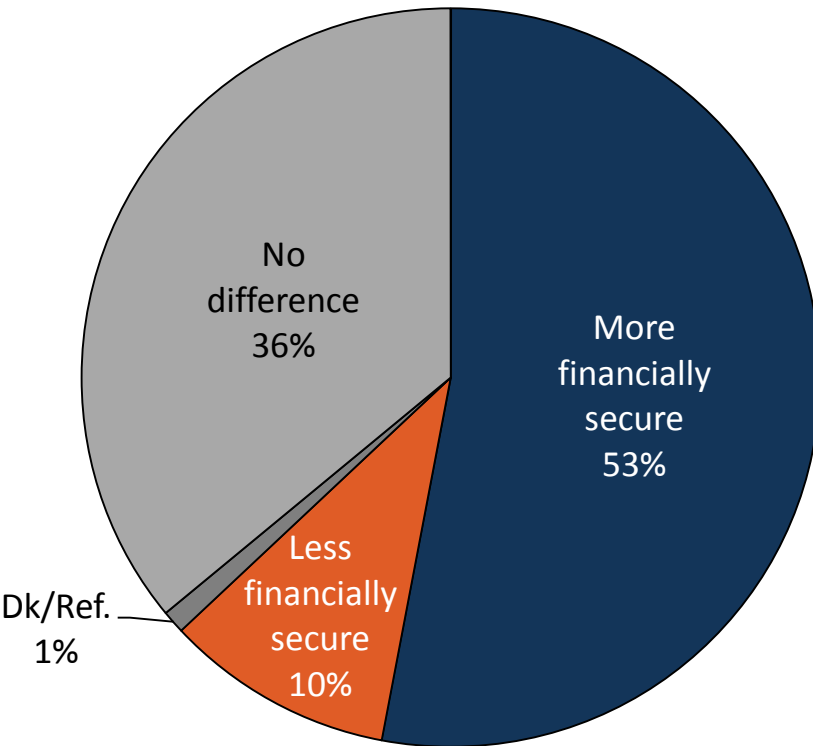
RANK	Recently Insured	Remaining Uninsured
1	Rent/Mortgage (58%)	Health Care (85%)
2	Utilities (54%)	Rent/Mortgage (66%)
3	Gasoline (53%)	Gasoline (57%)
4	Health Care (49%)	Utilities (51%)
5	Food (40%)	Food (44%)

SOURCE: Wave 3 of the Kaiser Family Foundation California Longitudinal Panel Survey (February 18- May 13, 2015)

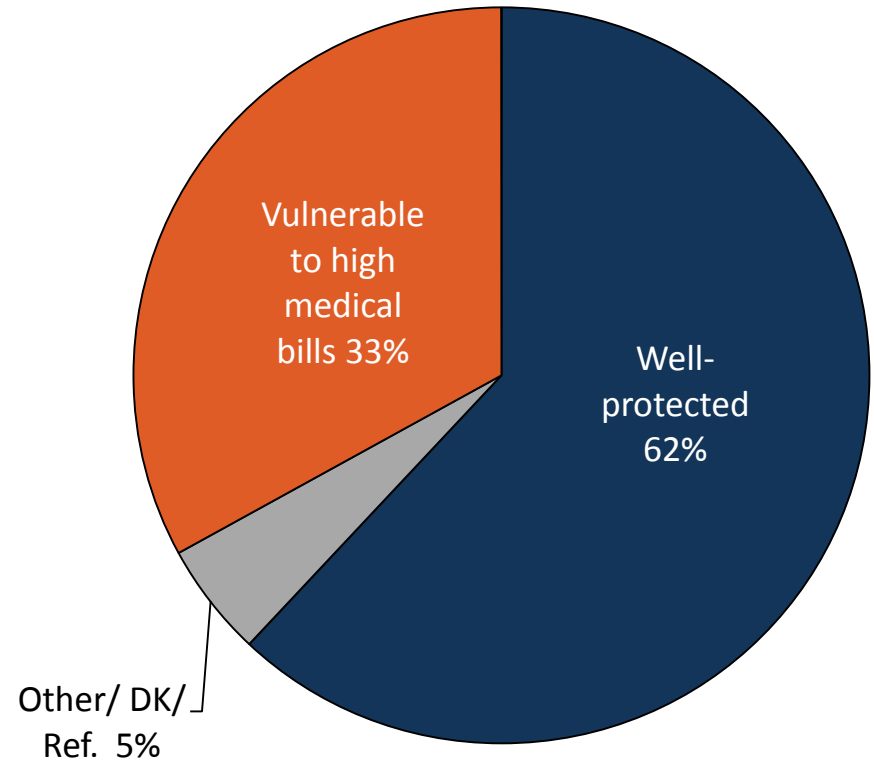
Majority Says Coverage Makes Them Feel More Financially Secure And That They Feel Well-Protected By Plan

AMONG CALIFORNIA RECENTLY INSURED:

Does having health insurance make you feel more financially secure, less financially secure, or did it make no difference in how financially secure you feel?



In general, do you feel well-protected by your health insurance plan, or do you feel vulnerable to high medical bills?



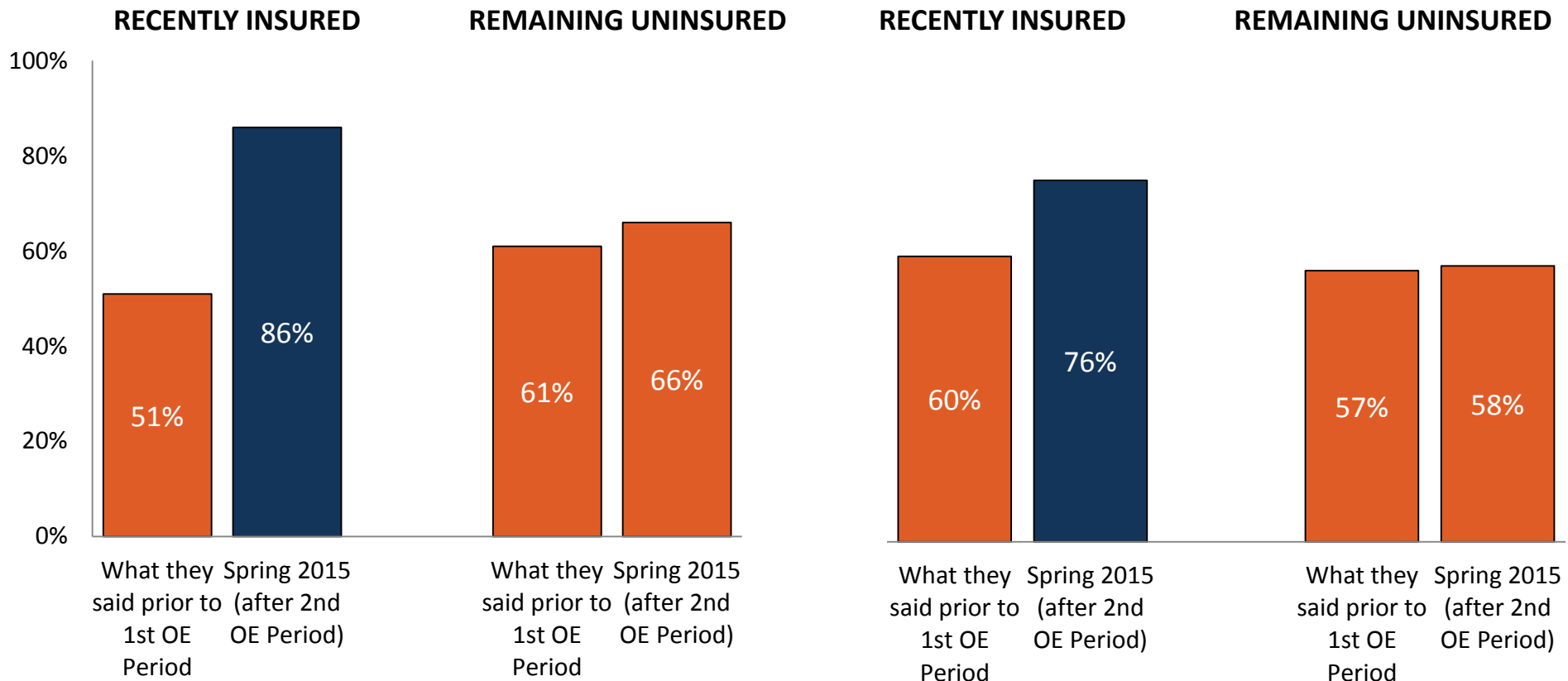
NOTES: "Other/ DK/ Ref." includes those who said "Just got my plan/ too soon to tell" (Vol.)

SOURCE: Wave 3 of the Kaiser Family Foundation California Longitudinal Panel Survey (February 18- May 13, 2015)

Recently Insured Are More Likely To Report Health Needs Met And Usual Source Of Care Now Than Before They Had Coverage

Percent who say, overall, their health needs are being met very or somewhat well today:

Percent who say there is a place that they USUALLY go to when they are sick or need advice about their health:

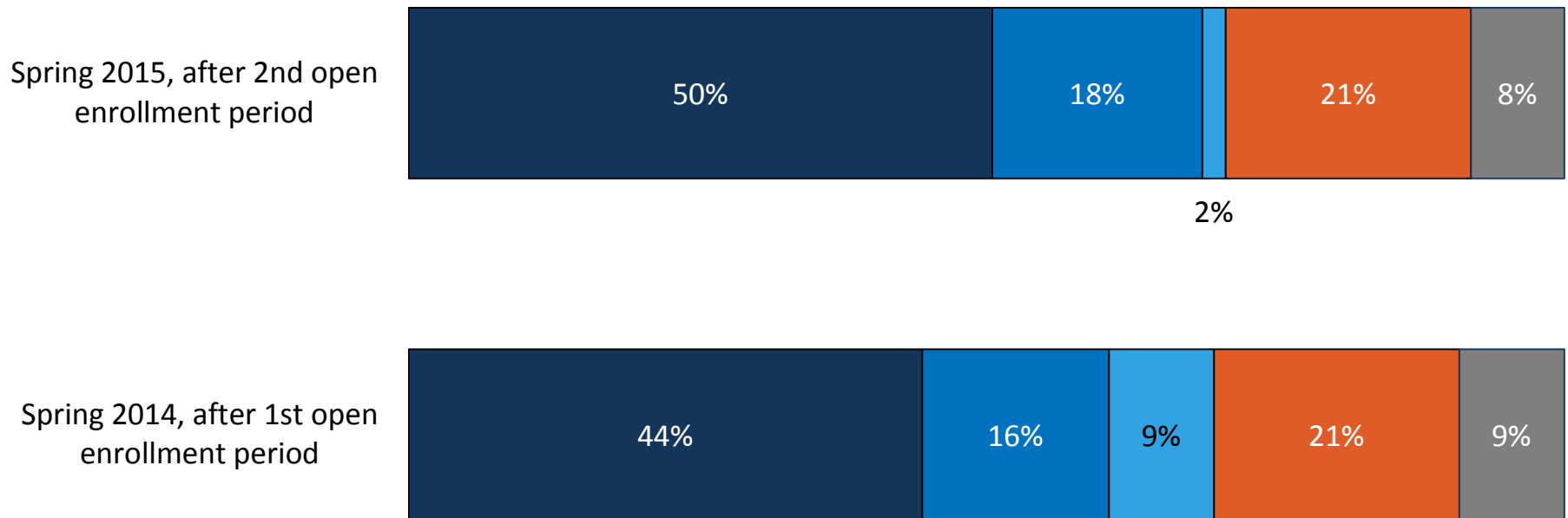


NOTE: "OE" refers to the health care law's Open Enrollment Periods
 SOURCE: Kaiser Family Foundation California Longitudinal Panel Surveys

Medi-Cal Is Source Of Coverage For Many Recently Insured Californians

AMONG CALIFORNIA RECENTLY INSURED: Which of the following is your MAIN source of health insurance coverage?

■ Medi-Cal ■ Covered California ■ Other Non-Group ■ Employer-Sponsored Insurance ■ Somewhere Else

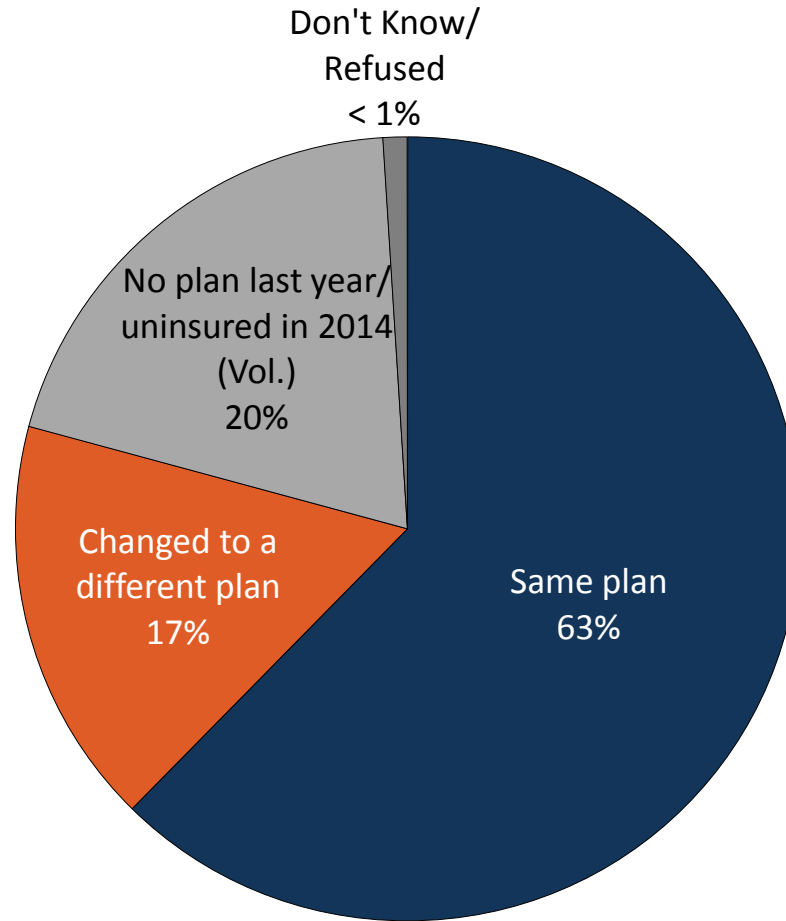


NOTE: Don't know responses not shown.

SOURCE: Kaiser Family Foundation California Longitudinal Panel Surveys

Most Recently Insured Stayed With The Same Plan

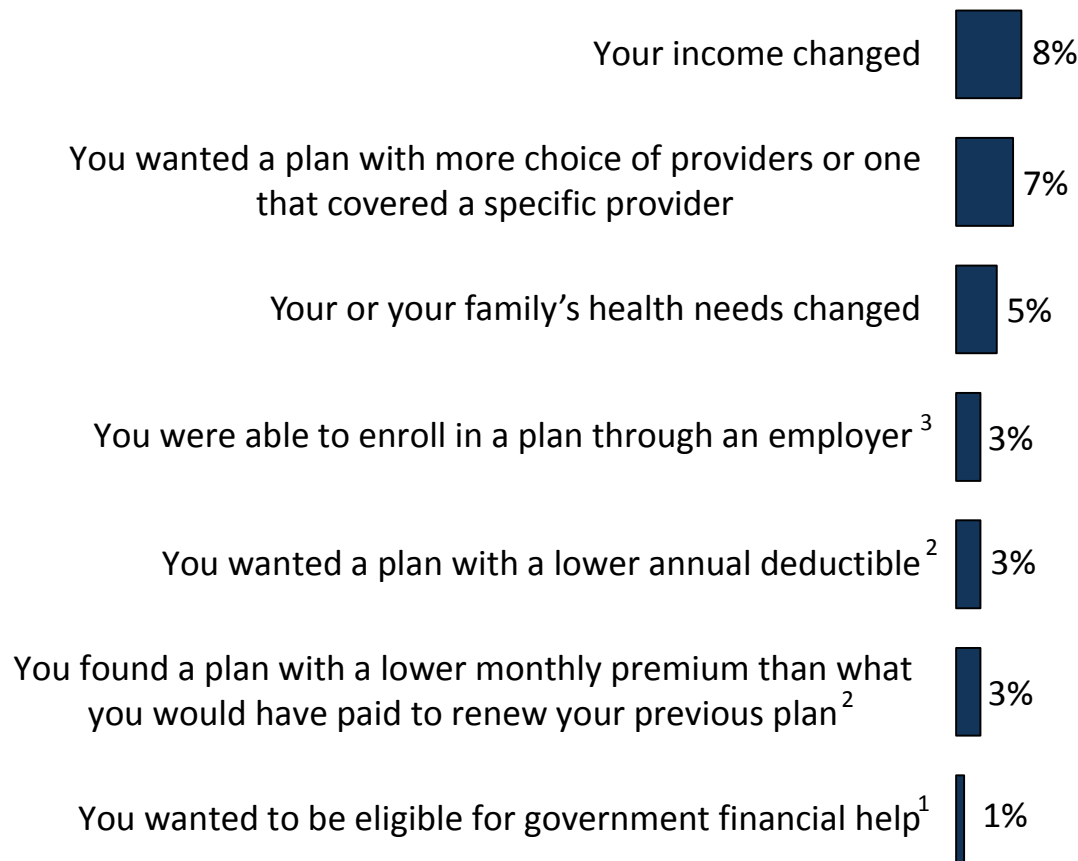
AMONG CALIFORNIA RECENTLY INSURED: Do you have the same health insurance plan you had last year in 2014, or did you change to a different plan?



SOURCE: Wave 3 of the Kaiser Family Foundation California Longitudinal Panel Survey (February 18- May 13, 2015)

Reasons Why Recently Insured Say They Changed Plans

AMONG CALIFORNIA RECENTLY INSURED (Asked of California insured who report changing plans in the past year):
Percent who say each of the following is a reason why they switched to a different health plan this year:



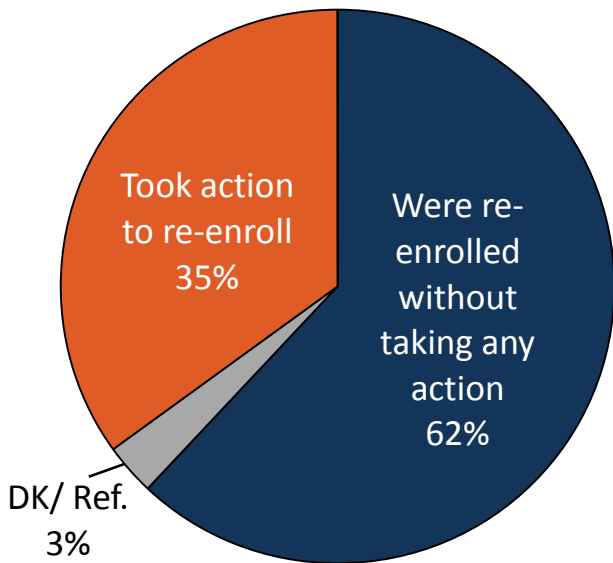
¹ Asked of insured who have coverage through Covered California. ² Asked of insured who have coverage through any source, except Medi-Cal. ³ Asked of insured who have coverage through an employer.

SOURCE: Wave 3 of the Kaiser Family Foundation California Longitudinal Panel Survey (February 18- May 13, 2015)

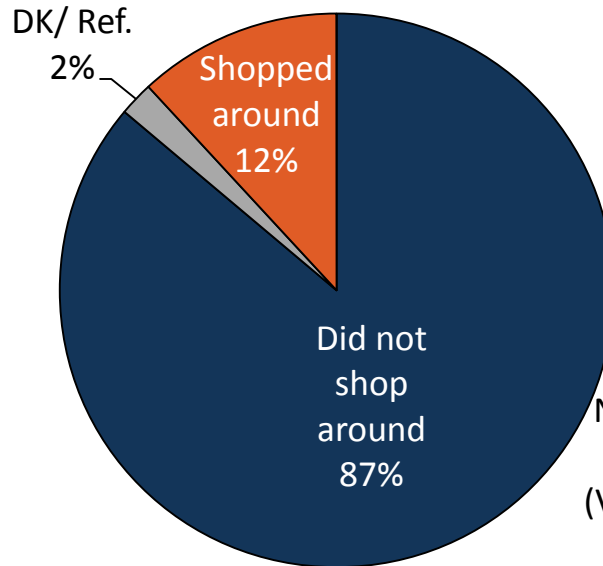
Experiences With Renewing Coverage: Most Were Re-enrolled Automatically, Did Not Shop For Other Coverage

AMONG CALIFORNIA RECENTLY INSURED WHO REPORT KEEPING THE SAME PLAN AS LAST YEAR:

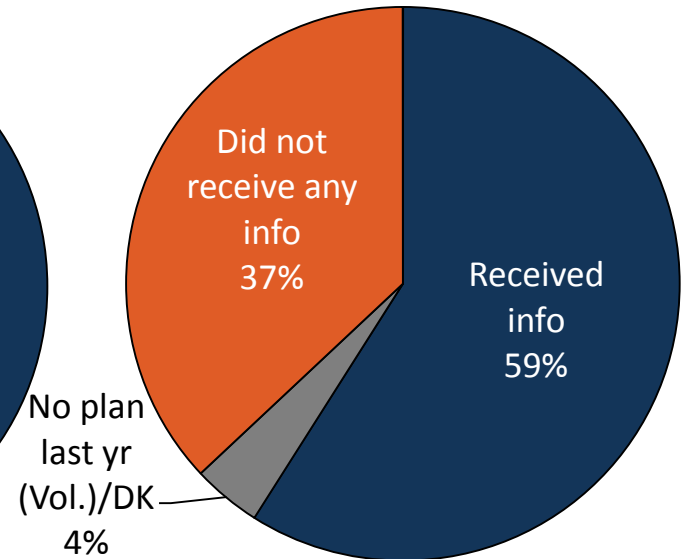
Did you take action to re-enroll in the same health plan, or were you re-enrolled without having to take any action?



When you renewed your health plan this year, did you shop around or look at other options first, or did you decide to renew your current plan without shopping around?

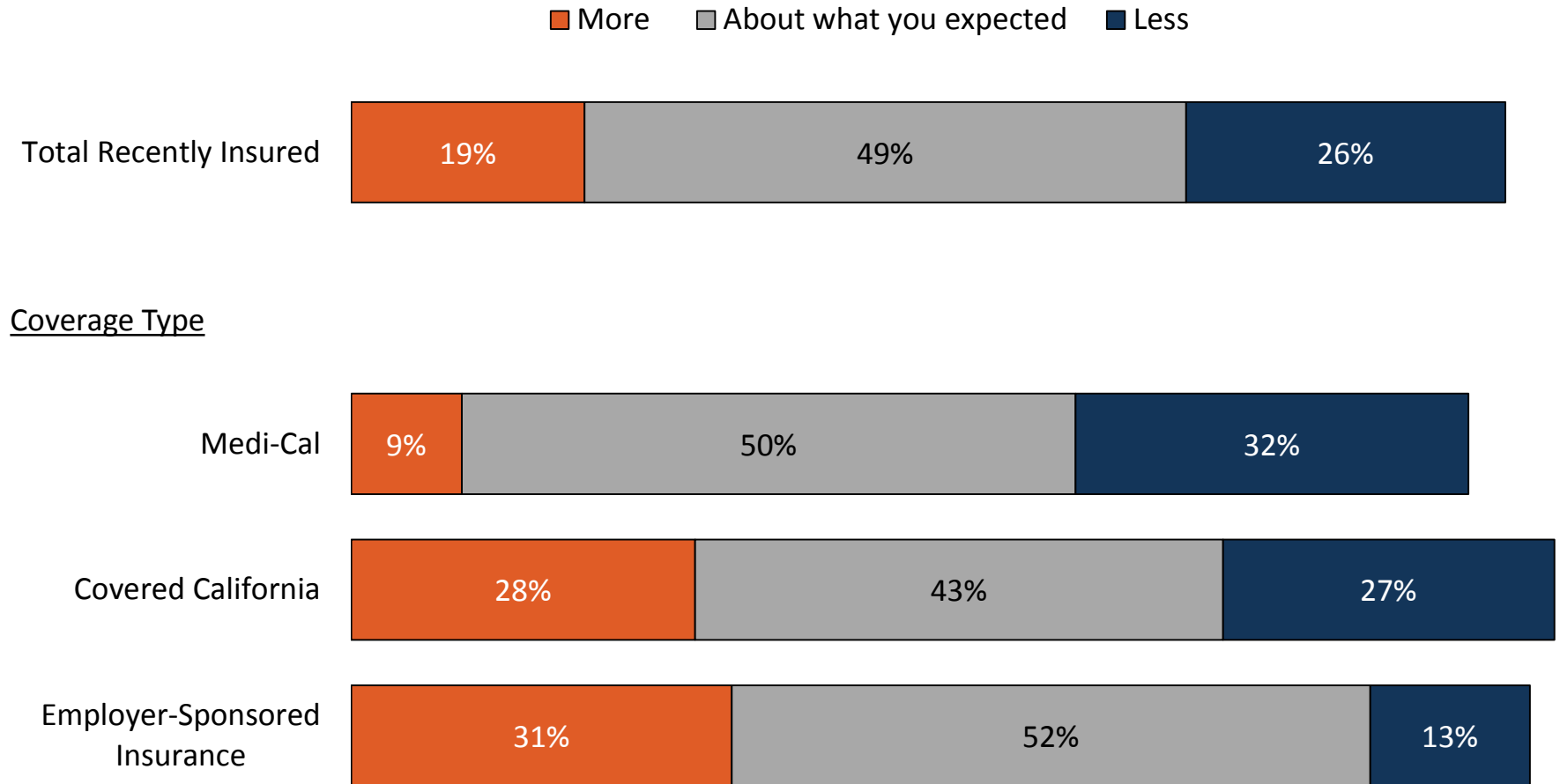


Did you receive information from the insurance company, Covered California or Medi-Cal about how to keep your 2014 coverage this year, or not?



Most Say Plan Costs About What They Expected

AMONG CALIFORNIA RECENTLY INSURED: Did your health insurance plan cost more than you thought it would or less than you thought it would, or was the cost about what you expected?



NOTE: Don't know/ Refused answers not shown.

SOURCE: Wave 3 of the Kaiser Family Foundation California Longitudinal Panel Survey (February 18- May 13, 2015)

Most California Recently Insured Say Their Experience With Their Current Plan Has Been Positive

AMONG CALIFORNIA RECENTLY INSURED: Overall, would you say your experiences with your current health insurance plan have been very positive, somewhat positive, somewhat negative, or very negative?

■ Very positive
 ■ Somewhat positive
 ■ Somewhat negative
 ■ Very negative
 ■ Haven't used plan yet (Vol.)



Coverage Type



NOTE: Don't know/ Refused answers not shown.

SOURCE: Wave 3 of the Kaiser Family Foundation California Longitudinal Panel Survey (February 18- May 13, 2015)

Difficulties Accessing Care

In the past twelve months, were you told by a doctor's office or clinic that they would not accept you as a new patient, or not?

■ Yes
 ■ No
 ■ Haven't tried (Vol.)



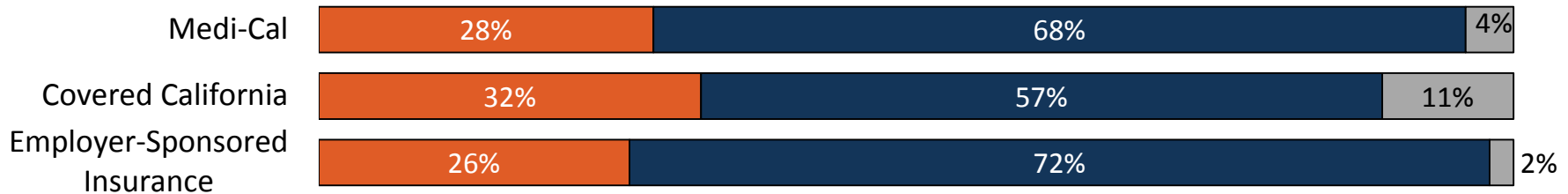
Coverage Type



In the past twelve months, have you had to wait longer than you thought was reasonable to get an appointment for medical care, or not?



Coverage Type

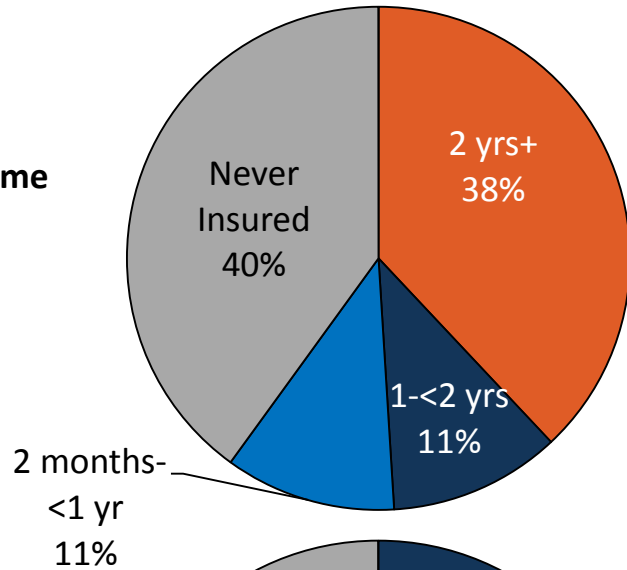


NOTE: Haven't tried refers to those who say they haven't tried to become a new patient or haven't tried to get an appointment. Don't know/Refused responses not shown.

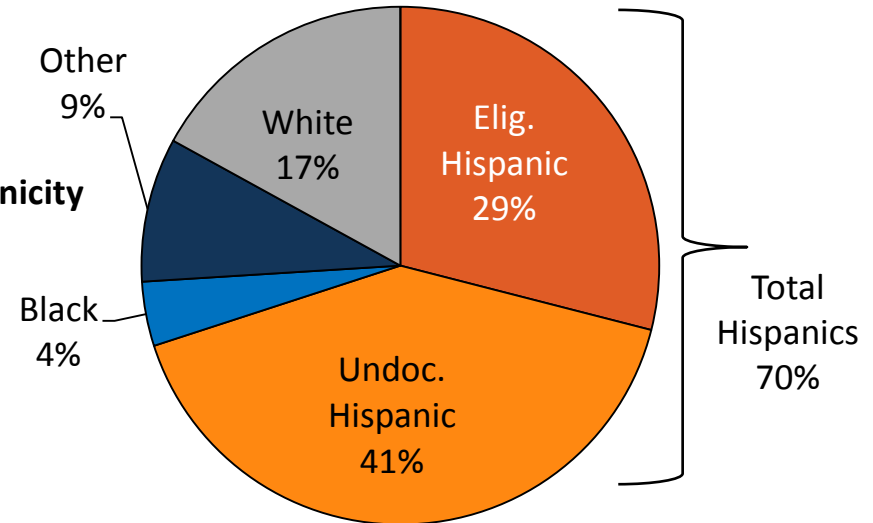
SOURCE: Wave 3 of the Kaiser Family Foundation California Longitudinal Panel Survey (February 18- May 13, 2015)

Demographics Of California's Remaining Uninsured In 2015

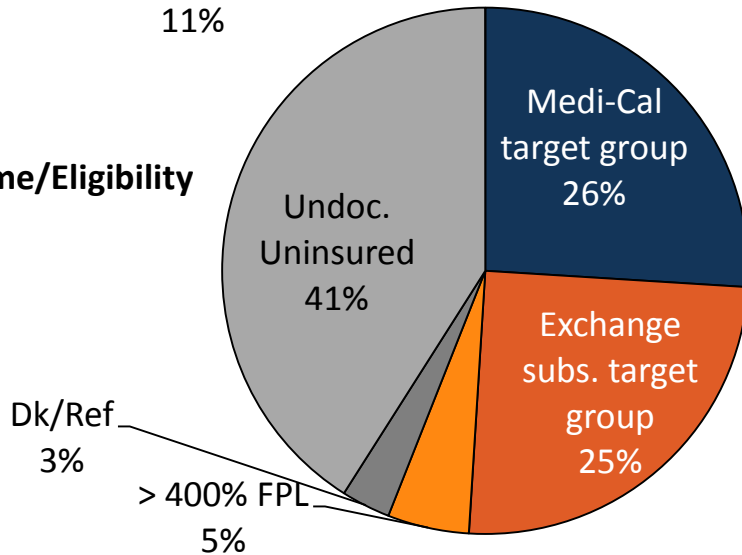
Length Of Time Uninsured



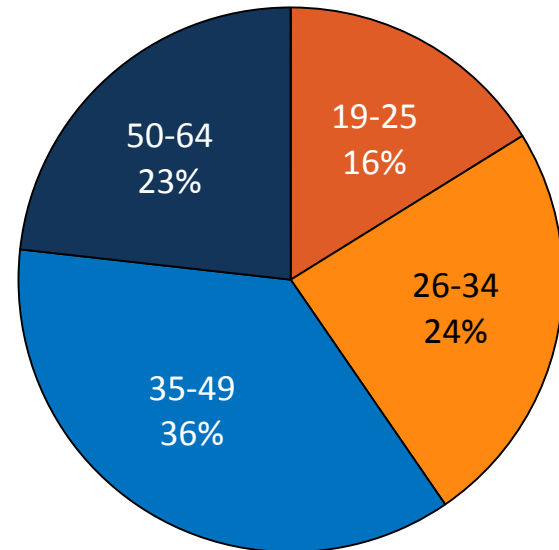
Race/Ethnicity



Income/Eligibility



Age

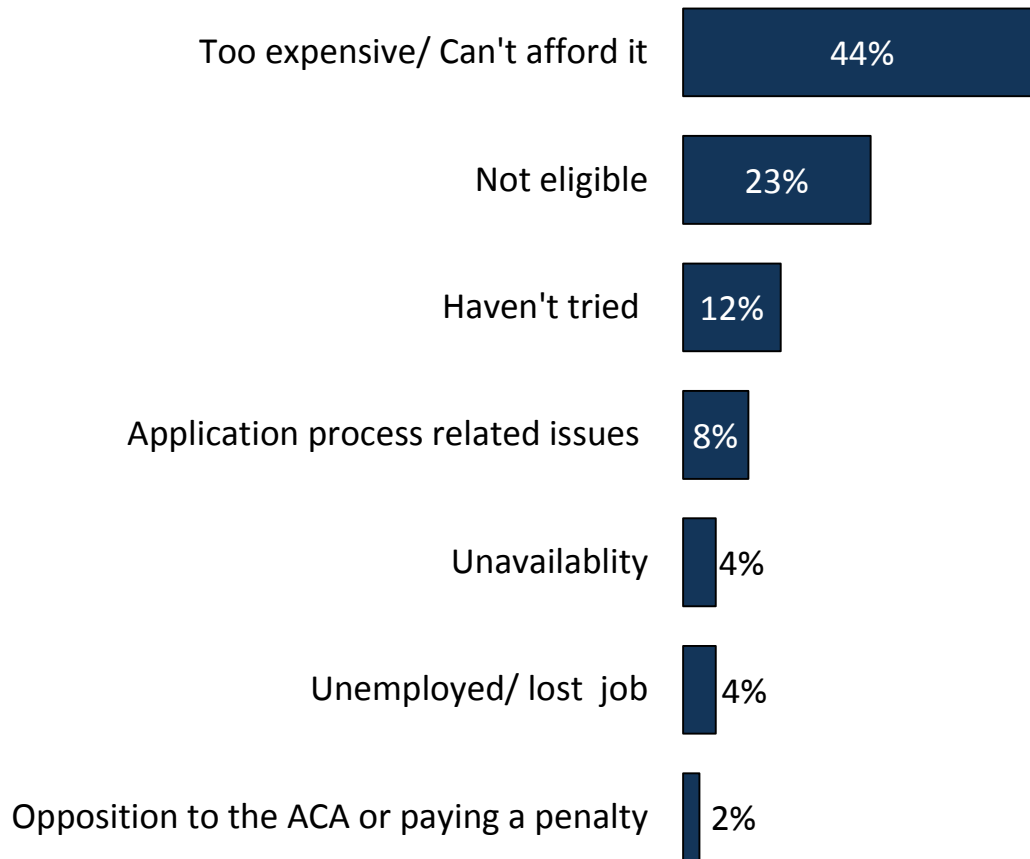


NOTE: Remaining Uninsured are those who were uninsured prior to the ACA's 1st open enrollment period and report that they are uninsured currently. For those who report being U.S. citizens or permanent residents, "Medi-Cal target group" refers to those with incomes 138% FPL or less and "exchange subsidy target group" refers to those with incomes greater than 138% and up to 400% FPL.

SOURCE: Wave 3 of the Kaiser Family Foundation California Longitudinal Panel Survey (February 18- May 13, 2015)

Reasons Why California Uninsured Say They Do Not Currently Have Health Insurance

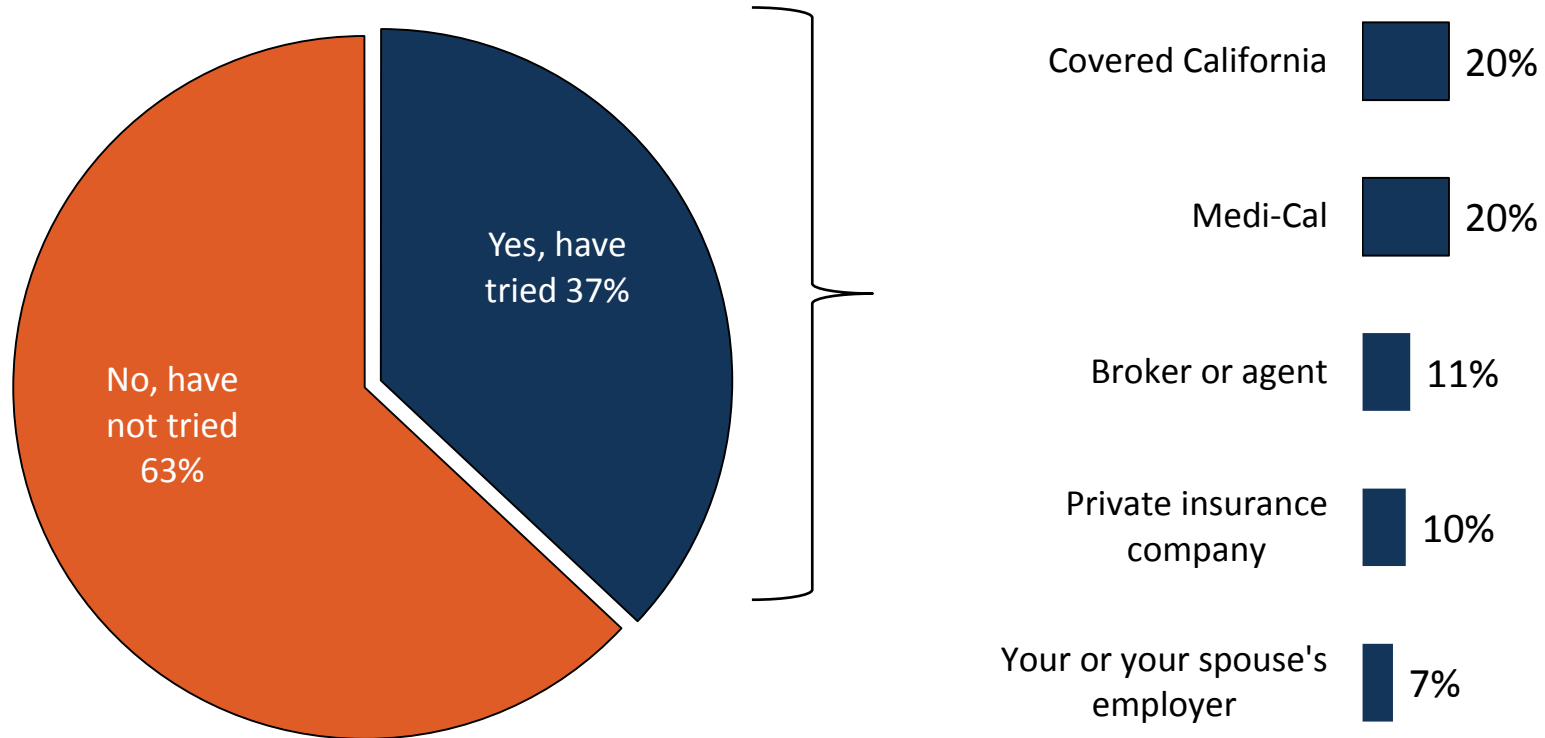
AMONG CALIFORNIA REMAINING UNINSURED: Percent who say each of the following is the MAIN reason they do not currently have health insurance (open end):



About A Third Of The Remaining Uninsured Tried To Enroll, But Were Unsuccessful

AMONG CALIFORNIA REMAINING UNINSURED: In the past 6 months, have you tried to get health insurance for yourself, including private health insurance or Medi-Cal, or not?

Asked of the 37% who said they have tried to get health insurance in the past 6 months: Percent who say they tried to get health insurance in the past 6 months from the following sources:



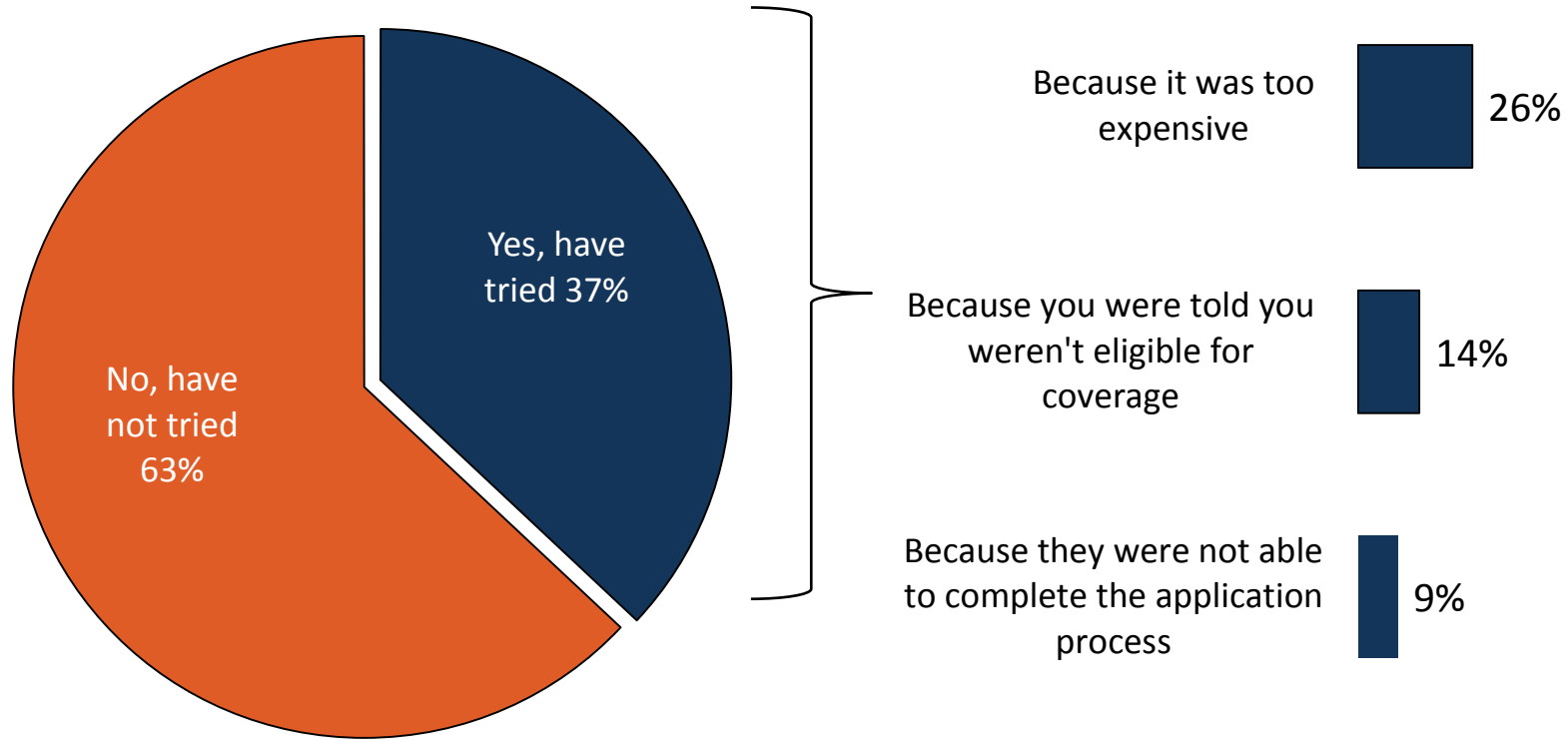
NOTE: Numbers may add up to more than 37% because multiple responses were accepted.

SOURCE: Wave 3 of the Kaiser Family Foundation California Longitudinal Panel Survey (February 18- May 13, 2015)

Most Remaining Uninsured Who Tried But Did Not Enroll In Health Insurance Say It Was Too Expensive

AMONG CALIFORNIA REMAINING UNINSURED: In the past 6 months, have you tried to get health insurance for yourself, including private health insurance or Medi-Cal, or not?

Asked of the 37% who said they have tried to get health insurance in the past 6 months: Percent who say that each of the following is a reason that they did not get health insurance:

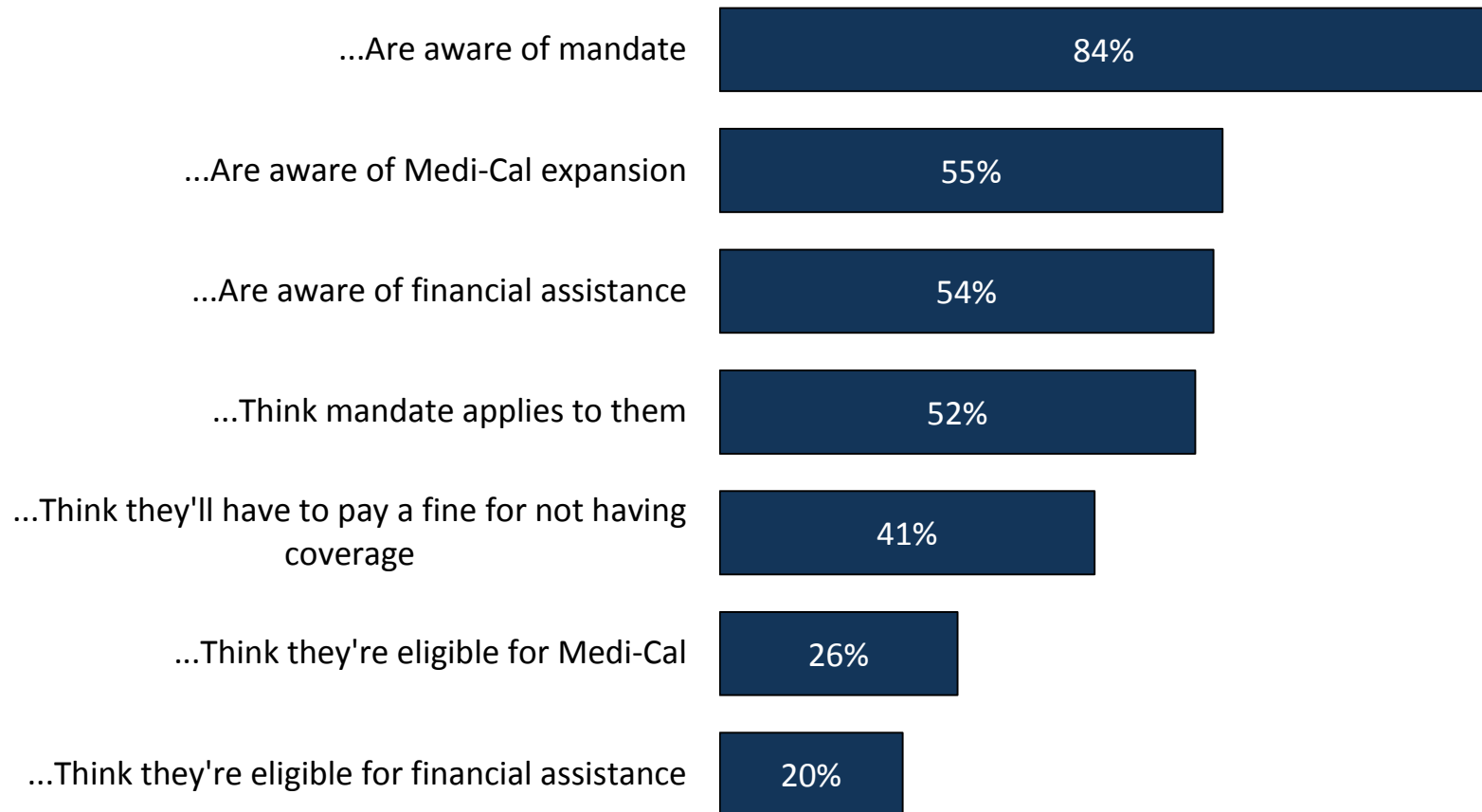


NOTE: Numbers may add up to more than 37% because multiple responses were accepted.

SOURCE: Wave 3 of the Kaiser Family Foundation California Longitudinal Panel Survey (February 18- May 13, 2015)

Large Majority Of California Remaining Uninsured Know About Individual Mandate, Fewer Are Aware Of Other Provisions

AMONG CALIFORNIA REMAINING UNINSURED: Percent who...



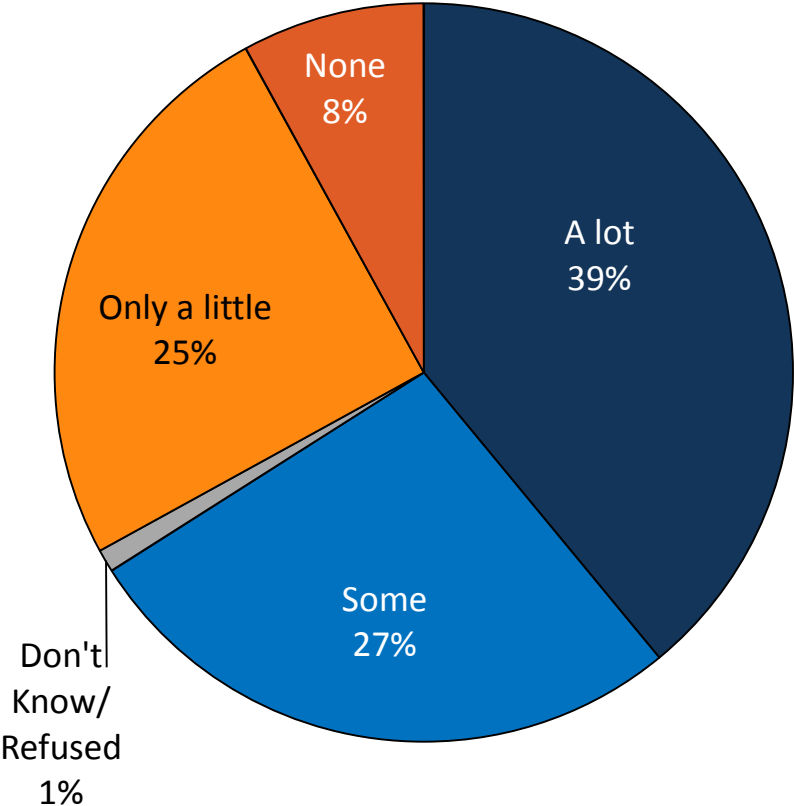
NOTE: Question wording abbreviated. See topline for complete wording.

SOURCE: Wave 3 of the Kaiser Family Foundation California Longitudinal Panel Survey (February 18- May 13, 2015)

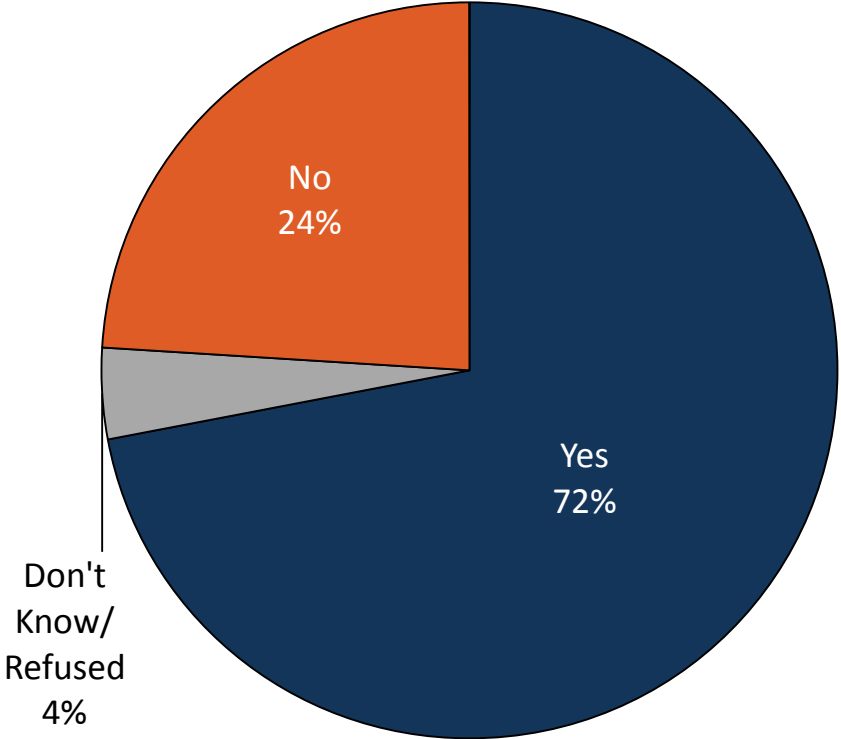
Most Spanish Speakers Say There Is Information Available In Spanish And There Are People In Community Trained To Help

AMONG CALIFORNIA REMAINING UNINSURED HISPANICS WHO COMPLETED THE SURVEY IN SPANISH:

In your experience, how much information about signing up for health insurance is available in Spanish?



As far as you know, are there people in your community trained to help you sign up for health insurance in Spanish or not?

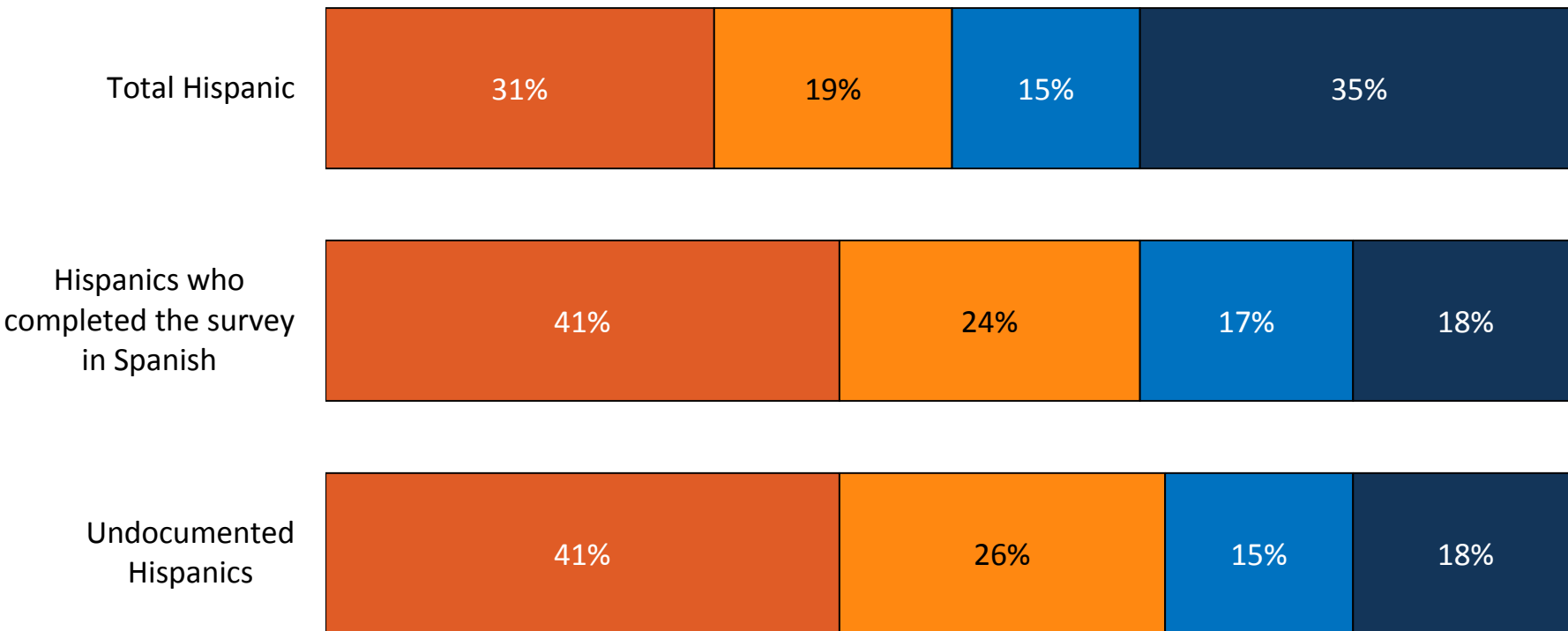


SOURCE: Wave 3 of the Kaiser Family Foundation California Longitudinal Panel Survey (February 18- May 13, 2015)

Many Remaining Uninsured Hispanics Worry Signing Up For Health Insurance Will Draw Attention To Immigration Status

AMONG CALIFORNIA REMAINING UNINSURED: How worried, if at all, are you that if you sign up for health insurance you will draw attention to your or a family member's immigration status?

■ Very worried ■ Somewhat worried ■ Not too worried ■ Not at all worried



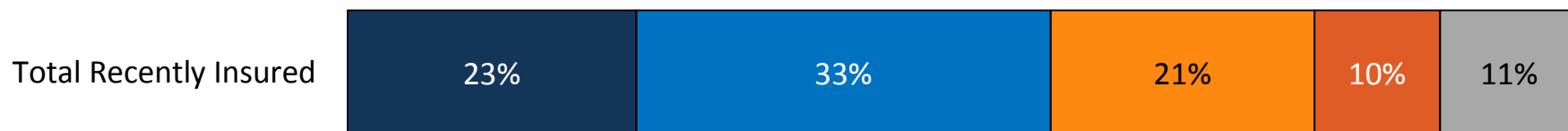
NOTE: Don't know/ Refused answers not shown.

SOURCE: Wave 3 of the Kaiser Family Foundation California Longitudinal Panel Survey (February 18- May 13, 2015)

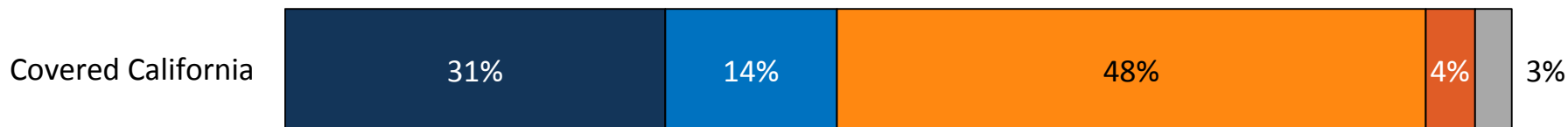
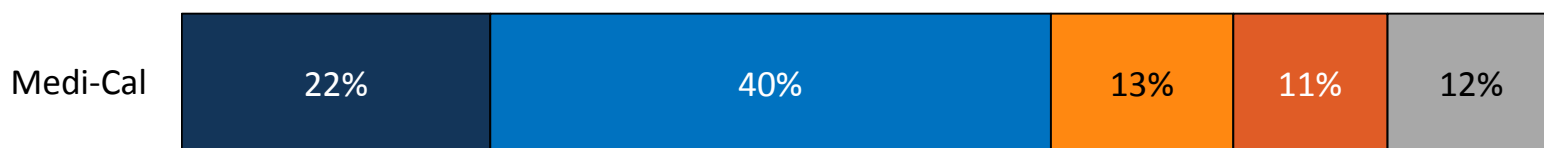
Enrollment Method Varies By Coverage Type

AMONG CALIFORNIA RECENTLY INSURED, NOT THROUGH EMPLOYER: Did you purchase/sign up for your current plan on the phone, in-person, on the internet, or some other way?

■ By phone ■ In-person ■ On the internet ■ By mail (Vol.) ■ Other



Coverage Type



NOTE: Don't know/ Refused and Someone else took care of it for me (Vol.) responses not shown.

SOURCE: Wave 3 of the Kaiser Family Foundation California Longitudinal Panel Survey (February 18- May 13, 2015)

Most Recently Insured Californians Say Shopping For Coverage Was Easy

AMONG CALIFORNIA RECENTLY INSURED: How easy or difficult was it for you to...

Very easy
 Somewhat easy
 Somewhat difficult
 Very difficult

...Figure out if your income qualifies you for Medi-Cal¹



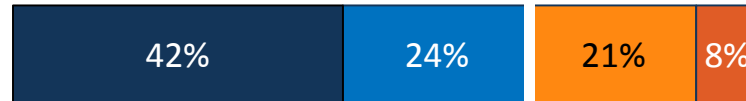
...Compare the monthly amount you would have to pay for coverage⁴



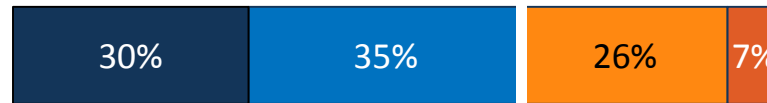
...Find someone to help you enroll or answer your questions³



...Figure out if your income qualifies you for financial assistance²



...Compare the services that would be covered by the plans⁴



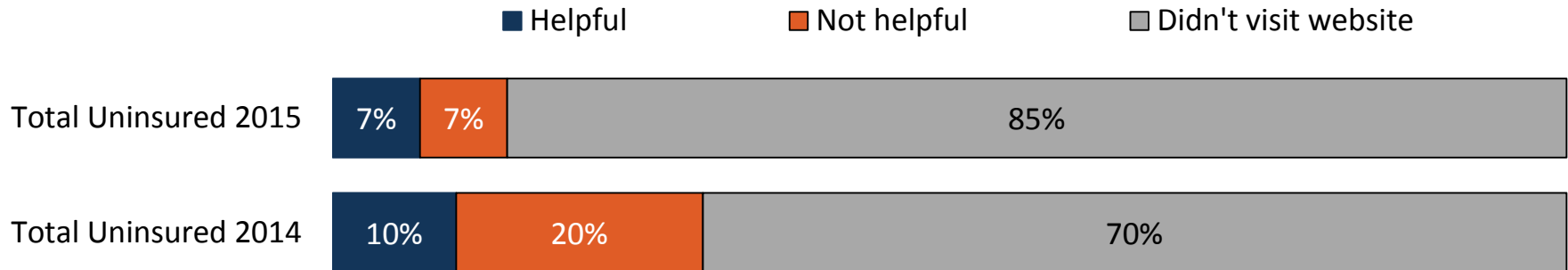
...Compare the amount you would have to pay to use health services⁴



¹ Among insured who signed up for coverage through Medi-Cal. ² Among insured who signed up for coverage through Covered California. ³ Among insured who have coverage, but not through an employer. ⁴ Among insured who have coverage through a plan purchased themselves directly from an insurer or through Covered California. NOTE: Did not attempt (Vol.) and Don't know/ Refused answers not shown. SOURCE: Wave 3 of the Kaiser Family Foundation California Longitudinal Panel Survey (February 18- May 13, 2015)

Few Remaining Uninsured Report Visiting Website Or Calling 1-800 Number

Since November 15th, have you visited the website for the health insurance marketplace known as Covered California, or not?/ How helpful did you find your visit to the Covered California website?



Since November 15th, have you called a 1-800 number for the health insurance marketplace known as Covered California, or not?/ How helpful did you find your call to Covered California?



NOTE: Question wording changed slightly from 2014. See 2014 topline for question wording. Don't know responses not shown.

SOURCE: Kaiser Family Foundation California Longitudinal Panel Surveys