# KAISER FAMILY FOUNDATION/COMMONWEALTH FUND 2015 NATIONAL SURVEY OF PRIMARY CARE PROVIDERS 

## SURVEY TOPLINE AND METHODOLOGY

## METHODOLOGY

The Kaiser Family Foundation/Commonwealth Fund 2015 National Survey of Primary Care Providers was jointly designed and analyzed by researchers at the Kaiser Family Foundation (KFF) and The Commonwealth Fund. Social Science Research Solutions (SSRS) carried out the fieldwork and collaborated with Kaiser and Commonwealth Fund researchers on questionnaire design, pretesting, sample design, and weighting. The Kaiser Family Foundation and The Commonwealth Fund each contributed financing for the survey. The project team included Liz Hamel, Mira Norton, and Mollyann Brodie from KFF; and Michelle Doty, Jamie Ryan, Rose Kleiman, Melinda Abrams, and Anna-Marie Audet from The Commonwealth Fund.

Survey responses were collected via hard copy and web-based questionnaires between January 5 and March 30, 2015 with a random sample of 1,624 primary care physicians and a separate random sample of 525 nurse practitioners (NPs) and physician assistants (PAs) working in primary care practices. The surveys achieved the following response rates, calculated using AAPOR's RR3: physicians (34\%), NPs (29\%) and PAs (25\%).

The sample for physicians was procured from SK\&A, which maintains a national database of physicians that is continuously updated by a telephone verification process. Physicians drawn for the sample were those whose specialty was listed in the SK\&A database as either general practice, family practice, internal medicine, adolescent medicine, internal medicine pediatrics, general pediatrics, or geriatrics. Physicians were further screened to include only those who indicated in the survey that they spend at least 60 percent of their work time providing care to patients as a primary care provider. The physician sample included an oversample of physicians working in low-income areas (those whose office is located in a zip code where the average annual household income is $\$ 55,000$ or less) and those working in Federally Qualified Health Centers (FQHCs) and Community Health Centers (CHCs).

The sample for NP/PAs was procured from KM Lists, which uses publicly-released data available from state licensing boards and information from professional associations and journal subscriptions to develop and update its database. Unlike physicians, specialty type for NPs and PAs does not necessarily correspond with the practice setting in which they work. Therefore, a broader list of specialties was included. NPs and PAs drawn for the sample were those whose specialty was listed in the database as family medicine, internal medicine, adult medicine, adolescent medicine, pediatrics, internal medicine pediatrics, geriatrics, preventive medicine, osteopathy, women's health, or community/public health. The sample also included NPs and PAs whose specialty type was listed as "unknown" (these were undersampled relative to the other listed specialties). NPs and PAs were further screened to include
only those who indicated in the survey that they are currently working in a primary care practice and that they spend at least 60 percent of their work time providing care to patients as a primary care provider.

In an effort to maximize contact and completion rates, providers were contacted by multiple modes (mail, telephone, and email), offered incentives, and given the option of completing the survey in hard copy or online.

A multi-stage weighting process was applied to ensure an accurate representation of the national population of primary care physicians and NPs/PAs. The first stage in weighting both samples involved corrections for sample design and differential non-response by email availability. Physician survey data were weighted by gender, age, specialty type, region, and site specialty using benchmarks in the 2014 AMA Physicians Masterfile; and number of MDs at site using benchmarks in the SK\&A list of primary care MDs. NP and PA data were weighted by gender and specialty type using benchmarks in the KM Lists. The physician sample was analyzed separately from the NP and PA sample.

All statistical tests of significance account for the effect of weighting. The margin of sampling error (MOSE) including the design effect is plus or minus 3 percentage points for MDs and 5 percentage points for the combined group of NPs and PAs. Unweighted Ns and MOSE for NPs and PAs separately are shown in the table below. For results based on other subgroups the margin of sampling error may be higher.

| Group | N (unweighted) | MOSE |
| :--- | :---: | :---: |
| MD | 1624 | $\pm 3$ percentage points |
| NP/PA combined | 525 | $\pm 5$ percentage points |
| NPs only | 366 | $\pm 6$ percentage points |
| PAs only | 159 | $\pm 9$ percentage points |

## SURVEY TOPLINE RESULTS

## SECTION A: TIME SPENT PROVIDING PRIMARY CARE

1a. Are you currently working as a [nurse practitioner/physician assistant] providing patient care in a primary care setting? (For purposes of this survey, primary care is defined as internal medicine, family practice, general pediatrics, and geriatrics. Please do not include obstetrics and gynecology.)

## (Asked of total NPs/PAs)

1b. Which of the following best describes the specialty of the practice where you work (multipunch recode table):

|  | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: |
| Internal Medicine | 16 | 15 | 16 |
| General/Family Practice | 58 | 51 | 72 |
| Geriatrics | 7 | 10 | 2 |
| Pediatrics | 15 | 19 | 9 |
| School/university/student health (Vol) | 1 | 1 | -- |
| Other | 3 | 4 | 2 |
| Blank | -- | -- | -- |
| UNWEIGHTED N | $\mathbf{5 2 5}$ | $\mathbf{3 6 6}$ | $\mathbf{1 5 9}$ |

1c. What percentage of your work time is spent on providing care to patients as a primary care provider? (Please include time seeing patients, following up with patients, time on call, and handling administrative tasks related to patient care. Please do not include time spent on other activities such as research, teaching, or time spent providing specialty care.)

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Less than 30\% time spent <br> providing primary care | -- | - | -- | -- |
| 30-59\% time spent <br> providing primary care | -- | -- | -- | -- |
| $60-74 \%$ time spent <br> providing primary care | 9 | 8 | 9 | 7 |
| At least 75\% time spent <br> providing primary care | 91 | 92 | 91 | 93 |
| Blank | -- | -- | -- | -- |

## (Asked of total NPs/PAs)

1d. Do you have a panel of patients that you follow throughout the year?

|  | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: |
| Yes | 81 | 82 | 78 |
| No | 19 | 18 | 21 |
| Blank | 1 | 1 | $*$ |
| UNWEIGHTED N | $\mathbf{5 2 5}$ | $\mathbf{3 6 6}$ | $\mathbf{1 5 9}$ |

## SECTION B: PROFESSIONAL SATISFACTION

Text shown for NPs/PAs only: Many of the questions in this survey ask about your work as a (nurse practitioner/physician assistant). If you hold more than one position, please think about the position at which you spend the greatest number of hours per week.
2. Please indicate how satisfied you are with the following aspects of your medical practice.
a. Your medical practice overall

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Very satisfied | 35 | 55 | 54 | 56 |
| Somewhat satisfied | 48 | 38 | 40 | 35 |
| Somewhat dissatisfied | 13 | 5 | 5 | 7 |
| Very dissatisfied | 4 | 1 | 1 | 2 |
| Not applicable | $*$ | -- | -- | -- |
| MMulti-punch | $*$ | -- | -- | -- |
| Blank | $*$ | $*$ | $*$ | -- |

b. The time you have to spend with each patient

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Very satisfied | 26 | 34 | 34 | 32 |
| Somewhat satisfied | 45 | 43 | 41 | 47 |
| Somewhat dissatisfied | 22 | 17 | 17 | 17 |
| Very dissatisfied | 7 | 5 | 6 | 4 |
| Not applicable | $*$ | -- | -- | -- |
| MMulti-punch | $*$ | -- | -- | -- |
| Blank | 1 | 1 | 1 | -- |

c. The level of collaboration with other team members

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Very satisfied | 35 | 54 | 54 | 54 |
| Somewhat satisfied | 46 | 35 | 33 | 38 |
| Somewhat dissatisfied | 12 | 9 | 9 | 7 |
| Very dissatisfied | 4 | 1 | 2 | 1 |
| Not applicable | 2 | 1 | 1 | $*$ |
| Blank | 1 | $*$ | 1 | -- |

d. Your income from medical practice

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Very satisfied | 20 | 23 | 22 | 26 |
| Somewhat satisfied | 44 | 49 | 47 | 54 |
| Somewhat dissatisfied | 23 | 20 | 22 | 16 |
| Very dissatisfied | 12 | 6 | 8 | 3 |
| Not applicable | $*$ | $*$ | -- | 1 |
| MMulti-punch | $*$ | -- | -- | -- |
| Blank | 1 | 1 | 1 | $*$ |

3. How stressful is your current job?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Extremely stressful | 12 | 5 | 7 | 2 |
| Very stressful | 36 | 32 | 33 | 31 |
| Somewhat stressful | 40 | 52 | 49 | 58 |
| Not too stressful | 11 | 9 | 10 | 8 |
| Not at all stressful | 1 | 1 | 1 | 1 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | $*$ | - | -- | -- |

4. Given what you know about the state of health care, would you advise a qualified high school or college student to pursue a career as a [primary care physician/nurse practitioner/physician assistant]?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Definitely would | 15 | 49 | 47 | 54 |
| Probably would | 30 | 36 | 37 | 35 |
| Probably would not | 32 | 9 | 10 | 8 |
| Definitely would not | 17 | 2 | 2 | 2 |
| Not sure | 5 | 3 | 4 | 2 |
| Blank | $*$ | $*$ | $*$ | -- |

5. Would you say recent trends in health care:

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Causing you to consider retiring earlier <br> than you thought you would | 47 | 27 | 27 | 27 |
| Causing you to delay your retirement <br> plans | 18 | 17 | 19 | 14 |
| Not having an impact on your <br> retirement plans | 34 | 56 | 54 | 59 |
| *Multi-punch | $*$ | -- | -- | -- |
| *Don't know | $*$ | -- | -- | -- |
| Blank | 1 | -- | -- | -- |

## SECTION C: CHARACTERISTICS OF PATIENT PANEL AND CHANGES SINCE JANUARY 2014

For the next few questions please think about the patients you personally see, not your entire practice, if you work with other providers.
7. Are you currently accepting new patients?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Yes, I accept new patients | 83 | 93 | 93 | 94 |
| No, I have stopped accepting new <br> patients within the past 12 months | 9 | 5 | 5 | 4 |
| No, I stopped accepting new patients <br> more than 12 months ago | 7 | 2 | 2 | 2 |
| Blank | $*$ | 1 | 1 | -- |

9. What proportion of your patients who request a same- or next-day appointment can get one?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Almost all (More than 80\%) | 42 | 42 | 40 | 45 |
| Most (60-80\%) | 25 | 27 | 25 | 31 |
| About half (About 50\%) | 13 | 14 | 16 | 9 |
| Some (20-40\%) | 10 | 9 | 11 | 6 |
| Few (Less than 20\%) | 8 | 6 | 6 | 6 |
| Not sure | 2 | 2 | 1 | 2 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | $*$ | 1 | 1 | -- |

10. What percent of your patients fall into the following categories? (Your best estimate is fine.)
a. Medicare

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| $0 \%$ | 23 | 20 | 22 | 15 |
| $1 \%$ to less than $10 \%$ | 4 | 6 | 6 | 5 |
| $10 \%$ to less than $25 \%$ | 16 | 21 | 19 | 26 |
| $25 \%$ to less than $50 \%$ | 32 | 34 | 31 | 40 |
| $50 \%$ or more | 24 | 18 | 20 | 13 |
| *Don't know/refused | $*$ | $*$ | $*$ | -- |
| Not sure | -- | -- | -- | -- |
| Blank | 1 | 1 | 2 | -- |

b. Medicaid

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| $0 \%$ | 22 | 17 | 17 | 15 |
| $1 \%$ to less than $10 \%$ | 20 | 9 | 8 | 11 |
| $10 \%$ to less than $25 \%$ | 25 | 27 | 28 | 26 |
| $25 \%$ to less than $50 \%$ | 17 | 27 | 24 | 33 |
| $50 \%$ or more | 15 | 19 | 21 | 15 |
| *Don't know/refused | $*$ | $*$ | $*$ | -- |
| Not sure | -- | -- | -- | -- |
| Blank | 1 | 1 | 1 | -- |

c. Private insurance

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| $0 \%$ | 1 | 8 | 9 | 6 |
| $1 \%$ to less than $10 \%$ | 5 | 9 | 9 | 8 |
| $10 \%$ to less than $25 \%$ | 18 | 23 | 25 | 20 |
| $25 \%$ to less than $50 \%$ | 32 | 26 | 24 | 32 |
| $50 \%$ or more | 43 | 33 | 33 | 34 |
| *Don't know/refused | $*$ | $*$ | $*$ | -- |
| Not sure | -- | -- | -- | -- |
| Blank | 1 | $*$ | 1 | -- |

d. Uninsured

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| $0 \%$ | 20 | 21 | 23 | 18 |
| $1 \%$ to less than $10 \%$ | 51 | 39 | 38 | 39 |
| $10 \%$ to less than $25 \%$ | 25 | 27 | 27 | 29 |
| $25 \%$ to less than $50 \%$ | 2 | 6 | 5 | 9 |
| $50 \%$ or more | 1 | 5 | 5 | 5 |
| *Don't know/refused | $*$ | $*$ | $*$ | -- |
| Not sure | -- | -- | -- | -- |
| Blank | 1 | 1 | 2 | $*$ |

11. Since January 2014, have each of the following increased, decreased or stayed about the same?
a. The total number of patients you see

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Increased since Jan 2014 | 44 | 54 | 56 | 49 |
| Decreased since Jan 2014 | 15 | 7 | 8 | 4 |
| Stayed about the same | 38 | 38 | 35 | 45 |
| Not applicable | 1 | 1 | $*$ | 2 |
| Not sure | 1 | $*$ | $*$ | -- |
| Blank | $*$ | -- | -- | -- |

b. The number of Medicare patients you see

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Increased since Jan 2014 | 26 | 24 | 24 | 24 |
| Decreased since Jan 2014 | 6 | 3 | 3 | 3 |
| Stayed about the same | 42 | 51 | 48 | 57 |
| Not applicable | 21 | 19 | 22 | 13 |
| Not sure | 2 | 2 | 2 | 3 |
| *Multi-punch | $*$ | $*$ | $*$ | -- |
| Blank | 1 | 1 | 1 | -- |

c. The number of Medicaid patients you see

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Increased since Jan 2014 | 31 | 36 | 35 | 39 |
| Decreased since Jan 2014 | 7 | 6 | 6 | 6 |
| Stayed about the same | 40 | 40 | 41 | 38 |
| Not applicable | 18 | 14 | 15 | 13 |
| Not sure | 2 | 2 | 2 | 3 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | 1 | 1 | 1 | $*$ |

d. The number of patients you see who recently gained health insurance after being uninsured

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Increased since Jan 2014 | 48 | 54 | 51 | 60 |
| Decreased since Jan 2014 | 4 | 3 | 3 | 2 |
| Stayed about the same | 28 | 23 | 25 | 21 |
| Not applicable | 7 | 8 | 9 | 6 |
| Not sure | 12 | 12 | 12 | 11 |
| Blank | $*$ | $*$ | $*$ | -- |

e. The number of patients you see who are chronically ill

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Increased since Jan 2014 | 37 | 44 | 44 | 44 |
| Decreased since Jan 2014 | 2 | 1 | $*$ | 3 |
| Stayed about the same | 57 | 51 | 52 | 51 |
| Not applicable | 2 | 2 | 1 | 2 |
| Not sure | 2 | 2 | 3 | $*$ |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | 1 | $*$ | $*$ | -- |

## SECTION D: MEDICARE, MEDICAID, AND PRIVATE INSURANCE

The next series of questions are about types of health insurance.

11b. Do you currently accept Medicare?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Yes, I accept Medicare (NET) | 73 | 73 | 71 | 78 |
| Yes, I accept Medicare and am currently accepting new <br> Medicare patients | 57 | 65 | 61 | 72 |
| Yes, I accept Medicare, but I am not taking new Medicare <br> patients at this time | 17 | 9 | 10 | 6 |
| No, I do not accept Medicare | 7 | 7 | 6 | 9 |
| Not applicable | 17 | 17 | 21 | 11 |
| *Don't know | $*$ | -- | -- | -- |
| *Multi-punch | 1 | $*$ | $*$ | 1 |
| Not sure | -- | -- | -- | -- |
| Blank | 1 | 2 | 2 | 2 |

## (Asked of total who accept Medicare)

11c. What types of plans are most of your Medicare patients in?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Mostly Medicare managed care plans, such as <br> HMOs and PPOs | 29 | 35 | 33 | 40 |
| Mostly traditional fee-for service Medicare | 26 | 12 | 15 | 7 |
| Equal mix of both managed care and fee-for- <br> service | 29 | 25 | 27 | 19 |
| Not applicable | -- | -- | -- | -- |
| Not sure | 15 | 28 | 24 | 34 |
| *Multi-punch | 1 | -- | -- | -- |
| Blank | $*$ | $*$ | 1 | -- |
| UNWEIGHTED N | $\mathbf{1 2 1 7}$ | $\mathbf{3 7 7}$ | $\mathbf{2 5 2}$ | $\mathbf{1 2 5}$ |

## (Asked of total who accept Medicare)

11d. In general, how would you rate Medicare when it comes to each of the following?
a. How much you are paid

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Excellent | 1 | $*$ | $*$ | -- |
| Good | 20 | 15 | 17 | 10 |
| Only fair | 40 | 30 | 31 | 28 |
| Poor | 23 | 13 | 14 | 11 |
| Not sure | 15 | 42 | 38 | 50 |
| Blank | $*$ | $*$ | $*$ | 1 |
| UNWEIGHTED N | $\mathbf{1 2 1 7}$ | $\mathbf{3 7 7}$ | $\mathbf{2 5 2}$ | $\mathbf{1 2 5}$ |

b. Timeliness of payments

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Excellent | 5 | 1 | 1 | 1 |
| Good | 34 | 19 | 22 | 14 |
| Only fair | 25 | 16 | 18 | 13 |
| Poor | 9 | 8 | 8 | 7 |
| Not sure | 27 | 56 | 51 | 65 |
| Blank | $*$ | $*$ | $*$ | 1 |
| UNWEIGHTED N | $\mathbf{1 2 1 7}$ | $\mathbf{3 7 7}$ | $\mathbf{2 5 2}$ | $\mathbf{1 2 5}$ |

c. Ease of administration related to reimbursements

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Excellent | 3 | $*$ | -- | $*$ |
| Good | 22 | 13 | 15 | 11 |
| Only fair | 26 | 15 | 17 | 12 |
| Poor | 24 | 14 | 15 | 12 |
| Not sure | 26 | 57 | 53 | 64 |
| Blank | 1 | $*$ | $*$ | 1 |
| UNWEIGHTED N | $\mathbf{1 2 1 7}$ | $\mathbf{3 7 7}$ | $\mathbf{2 5 2}$ | $\mathbf{1 2 5}$ |

## (Asked of total who accept Medicare)

11e. Compared to three years ago, would you say it is easier or more difficult for you to find specialists who accept referrals for Medicare patients, or is it about the same?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Easier to find specialists who accept referrals | 3 | 2 | 2 | 2 |
| More difficult to find specialists who accept <br> Referrals | 35 | 43 | 48 | 32 |
| About the same | 61 | 54 | 47 | 66 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | 1 | 1 | 2 | 1 |
| UNWEIGHTED N | $\mathbf{1 2 1 7}$ | $\mathbf{3 7 7}$ | $\mathbf{2 5 2}$ | $\mathbf{1 2 5}$ |

## (Asked of total who accept Medicare)

11f. The Affordable Care Act provides a 10\% increase in Medicare payments to certain primary care providers from 2011 through 2015. Were you aware of this increase? (If yes: Did you personally receive an increase in reimbursements as a result of this Medicare "payment bump" or not?)

|  | MDs | Total <br> NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Yes, aware of increase and received bump | 25 | 9 | 8 | 11 |
| Yes, aware of increase but did not receive <br> bump | 25 | 17 | 18 | 15 |
| No, was not aware of increase | 49 | 73 | 72 | 75 |
| Blank | 1 | 2 | 2 | -- |
| UNWEIGHTED N | $\mathbf{1 2 1 7}$ | $\mathbf{3 7 7}$ | $\mathbf{2 5 2}$ | $\mathbf{1 2 5}$ |

## (Asked of total who accept Medicare and received payment bump)

11g. Has this Medicare payment bump made a big difference, a small difference, or no difference in your ability to serve your Medicare patients?
Sample size for NPs and PAs insufficient to report

|  | MDs |
| :--- | :---: |
| Big difference | 5 |
| Small difference | 37 |
| No difference | 48 |
| Not sure | 7 |
| *Multi-punch | $*$ |
| Blank | 3 |
| UNWEIGHTED N | $\mathbf{3 1 6}$ |

11h. Do you currently accept Medicaid?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Yes, I accept Medicaid (NET) | 71 | 80 | 80 | 80 |
| Yes, I accept Medicaid and am currently <br> accepting new Medicaid patients | 50 | 66 | 65 | 69 |
| Yes, I accept Medicaid, but I am not taking <br> new Medicaid patients at this time | 21 | 13 | 15 | 11 |
| No, Ido not accept Medicaid | 28 | 19 | 19 | 19 |
| Not applicable | -- | -- | -- | -- |
| *Multi-punch | -- | $*$ | -- | 1 |
| Not sure | -- | -- | -- | -- |
| Blank | 1 | 1 | 2 | $*$ |

## (Asked of total who accept Medicaid)

11i. What types of plans are most of your Medicaid patients in?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Mostly Medicaid managed care plans, such as HMOs <br> and PPOs | 51 | 48 | 49 | 46 |
| Mostly fee-for-service | 13 | 10 | 9 | 11 |
| Equal mix of both managed care and fee-for-service | 13 | 11 | 13 | 7 |
| Not sure | 22 | 31 | 28 | 37 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | $*$ | $*$ | $*$ | -- |
| UNWEIGHTED N | $\mathbf{1 2 0 4}$ | $\mathbf{4 2 2}$ | $\mathbf{2 9 0}$ | $\mathbf{1 3 2}$ |

## (Asked of total who accept Medicaid)

11j. In general, how would you rate Medicaid when it comes to each of the following?
a. How much you are paid

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Excellent | 1 | 1 | 1 | 1 |
| Good | 10 | 7 | 8 | 4 |
| Only fair | 28 | 24 | 25 | 22 |
| Poor | 41 | 24 | 26 | 21 |
| Not sure | 19 | 43 | 39 | 51 |
| *Multi-punch | -- | $*$ | $*$ | -- |
| Blank | 1 | 1 | $*$ | 1 |
| UNWEIGHTED N | $\mathbf{1 2 0 4}$ | $\mathbf{4 2 2}$ | $\mathbf{2 9 0}$ | $\mathbf{1 3 2}$ |

b. Timeliness of payments

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Excellent | 3 | 1 | 2 | 1 |
| Good | 21 | 11 | 13 | 7 |
| Only fair | 23 | 19 | 20 | 15 |
| Poor | 19 | 11 | 12 | 9 |
| Not sure | 33 | 57 | 53 | 66 |
| Blank | 1 | 1 | $*$ | 2 |
| UNWEIGHTED N | $\mathbf{1 2 0 4}$ | $\mathbf{4 2 2}$ | $\mathbf{2 9 0}$ | $\mathbf{1 3 2}$ |

c. Ease of administration related to reimbursements

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Excellent | 1 | 1 | 1 | 2 |
| Good | 15 | 9 | 12 | 4 |
| Only fair | 24 | 17 | 18 | 16 |
| Poor | 28 | 14 | 15 | 12 |
| Not sure | 31 | 58 | 54 | 66 |
| Blank | 1 | 1 | $*$ | 1 |
| UNWEIGHTED N | $\mathbf{1 2 0 4}$ | $\mathbf{4 2 2}$ | $\mathbf{2 9 0}$ | $\mathbf{1 3 2}$ |

## (Asked of total who accept Medicaid)

11k. Compared to three years ago, would you say it is easier or more difficult for you to find specialists who accept referrals for Medicaid patients, or is it about the same?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Easier to find specialists who accept referrals | 3 | 2 | 2 | 3 |
| More difficult to find specialists who accept <br> Referrals | 63 | 65 | 68 | 58 |
| About the same | 33 | 31 | 28 | 39 |
| *Don't know | -- | $*$ | $*$ | -- |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | 1 | 1 | 2 | 1 |
| UNWEIGHTED N | $\mathbf{1 2 0 4}$ | $\mathbf{4 2 2}$ | $\mathbf{2 9 0}$ | $\mathbf{1 3 2}$ |

## (Asked of total who accept Medicaid)

11I. Beginning in 2013, the Affordable Care Act temporarily increased Medicaid payments for primary care to match Medicare rates. Were you aware of this increase? (If yes: Did you personally receive an increase in reimbursements as a result of this Medicaid "payment bump" or not?)

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Yes, aware of increase and received bump | 31 | 10 | 9 | 13 |
| Yes, aware of increase but did not receive bump | 21 | 15 | 17 | 11 |
| No, was not aware of increase | 47 | 73 | 71 | 75 |
| Blank | 1 | 2 | 3 | 1 |
| UNWEIGHTED N | $\mathbf{1 2 0 4}$ | $\mathbf{4 2 2}$ | $\mathbf{2 9 0}$ | $\mathbf{1 3 2}$ |

(Asked of total who accept Medicaid and received payment bump)
11m. Has this Medicaid payment bump made a big difference, a small difference, or no difference in your willingness to see Medicaid patients? Sample size for NPs and PAs insufficient to report

|  | MDs |
| :--- | :---: |
| Big difference | 22 |
| Small difference | 30 |
| No difference | 41 |
| Not sure | 6 |
| Blank | 2 |
| UNWEIGHTED N | $\mathbf{3 7 9}$ |

11n. Do you currently accept at least one form of private health insurance?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :---: | :---: | :---: | :---: | :---: |
| Yes, I accept private insurance (NET) | 95 | 90 | 90 | 90 |
| Yes, I accept private insurance and am <br> currently accepting new privately insured <br> patients | 82 | 85 | 84 | 87 |
| Yes, I accept private insurance, but I am not <br> taking new patients with private insurance <br> at this time | 13 | 5 |  |  |
| No, I do not accept any form of private health <br> insurance | 4 | 9 | 9 | 3 |
| Blank | 1 | 1 | 1 | 1 |

(Asked of total who accept private insurance)
110. In general, how would you rate private health insurers when it comes to each of the following?
a. How much you are paid

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Excellent | 4 | 4 | 6 | 1 |
| Good | 42 | 37 | 37 | 37 |
| Only fair | 32 | 18 | 19 | 17 |
| Poor | 6 | 2 | 2 | 2 |
| Not sure | 15 | 38 | 36 | 42 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | $*$ | 1 | 1 | 1 |
| UNWEIGHTED N | $\mathbf{1 5 3 7}$ | $\mathbf{4 7 1}$ | $\mathbf{3 2 5}$ | $\mathbf{1 4 6}$ |

b. Timeliness of payments

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Excellent | 4 | 3 | 4 | 1 |
| Good | 41 | 29 | 30 | 27 |
| Only fair | 24 | 17 | 17 | 15 |
| Poor | 6 | 2 | 2 | 2 |
| Not sure | 25 | 48 | 45 | 55 |
| Blank | $*$ | 1 | 1 | 1 |
| UNWEIGHTED N | $\mathbf{1 5 3 7}$ | $\mathbf{4 7 1}$ | $\mathbf{3 2 5}$ | $\mathbf{1 4 6}$ |

c. Ease of administration related to reimbursements

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Excellent | 3 | 3 | 4 | 1 |
| Good | 29 | 22 | 23 | 19 |
| Only fair | 29 | 18 | 18 | 17 |
| Poor | 14 | 5 | 5 | 4 |
| Not sure | 25 | 51 | 48 | 57 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | 1 | 2 | 2 | 1 |
| UNWEIGHTED N | $\mathbf{1 5 3 7}$ | $\mathbf{4 7 1}$ | $\mathbf{3 2 5}$ | $\mathbf{1 4 6}$ |

## (Asked of total who accept private insurance)

11p. Compared to three years ago, would you say it is easier or more difficult for you to find specialists who accept referrals for patients with private insurance, or is it about the same?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Easier to find specialists who accept referrals | 13 | 20 | 21 | 16 |
| More difficult to find specialists who accept <br> Referrals | 12 | 9 | 11 | 6 |
| About the same | 73 | 69 | 66 | 76 |
| *Don't know | $*$ | 1 | 1 | -- |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | 2 | 1 | 1 | 2 |
| UNWEIGHTED N | $\mathbf{1 5 3 7}$ | $\mathbf{4 7 1}$ | $\mathbf{3 2 5}$ | $\mathbf{1 4 6}$ |

## SECTION E: CHANGES TO OVERALL PRACTICE CAPACITY SINCE JANUARY 2014

12a. How, if at all, have the following changed in your practice since January, 2014?
a. Your ability to provide high quality care to all your patients

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Much improved | 4 | 5 | 5 | 6 |
| Somewhat improved | 16 | 13 | 12 | 16 |
| About the same | 59 | 63 | 65 | 58 |
| Somewhat worse | 17 | 16 | 15 | 19 |
| Much worse | 3 | 2 | 2 | 1 |
| Not sure | 1 | $*$ | $*$ | -- |
| Blank | $*$ | $*$ | $*$ | -- |

b. The amount of time you have available to spend with each patient

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Much improved | 2 | 1 | 1 | 2 |
| Somewhat improved | 7 | 5 | 5 | 4 |
| About the same | 50 | 57 | 56 | 57 |
| Somewhat worse | 34 | 31 | 31 | 30 |
| Much worse | 6 | 5 | 4 | 7 |
| Not sure | 1 | $*$ | $*$ | -- |
| MMlti-punch | -- | $*$ | $*$ | -- |
| Blank | $*$ | 1 | 1 | -- |

c. Patient satisfaction and experiences with care

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Much improved | 5 | 5 | 3 | 7 |
| Somewhat improved | 13 | 17 | 17 | 18 |
| About the same | 61 | 63 | 64 | 60 |
| Somewhat worse | 15 | 12 | 11 | 13 |
| Much worse | 3 | 1 | 1 | 1 |
| Not sure | 2 | 2 | 2 | 1 |
| ${ }^{*}$ Multi-punch | $*$ | $*$ | $*$ | -- |
| Blank | 1 | 1 | 1 | $*$ |

d. Amount of time spent on administrative issues related to insurance

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Much improved | 2 | 1 | 1 | 1 |
| Somewhat improved | 3 | 2 | 3 | 2 |
| About the same | 27 | 30 | 27 | 35 |
| Somewhat worse | 34 | 32 | 33 | 29 |
| Much worse | 28 | 18 | 18 | 18 |
| Not sure | 5 | 15 | 16 | 15 |
| ${ }^{*}$ Multi-punch | $*$ | -- | -- | -- |
| Blank | 1 | 1 | 2 | -- |

e. Your practice's ability to recruit and retain clinical staff including physicians, nurse practitioners, and physician assistants

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Much improved | 2 | 2 | 2 | 1 |
| Somewhat improved | 7 | 5 | 6 | 3 |
| About the same | 45 | 50 | 45 | 59 |
| Somewhat worse | 20 | 24 | 24 | 23 |
| Much worse | 15 | 10 | 12 | 7 |
| Not sure | 11 | 9 | 12 | 4 |
| Blank | 1 | 1 | $*$ | 2 |

## SECTION F: OPINIONS OF RECENT TRENDS IN HEALTH CARE DELIVERY

25. Do you think each of the following is having a positive, negative, or no impact on primary care providers' ability to provide quality care to their patients?
a. Increased use of quality metrics to assess provider performance

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Positive impact | 22 | 27 | 26 | 31 |
| Negative impact | 50 | 38 | 36 | 41 |
| No impact | 17 | 12 | 13 | 10 |
| Not sure | 10 | 22 | 23 | 18 |
| Blank | 1 | 1 | 1 | -- |

b. Increased reliance on non-physician clinicians such as nurse practitioners and physician assistants

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Positive impact | 29 | 88 | 87 | 89 |
| Negative impact | 41 | $*$ | $*$ | 1 |
| No impact | 18 | 8 | 8 | 9 |
| Not sure | 12 | 3 | 4 | 1 |
| $*$ Multi-punch | $*$ | -- | -- | -- |
| Blank | 1 | 1 | 1 | -- |

c. Increased use of medical homes

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Positive impact | 33 | 40 | 38 | 43 |
| Negative impact | 14 | 8 | 9 | 7 |
| No impact | 26 | 19 | 19 | 20 |
| Not sure | 27 | 32 | 33 | 30 |
| Blank | $*$ | 1 | 1 | -- |

d. Increased use of Accountable Care Organizations (ACOs)

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Positive impact | 14 | 17 | 17 | 17 |
| Negative impact | 26 | 16 | 14 | 21 |
| No impact | 21 | 14 | 16 | 9 |
| Not sure | 38 | 52 | 52 | 52 |
| *Multi-punch | $*$ | $*$ | $*$ | -- |
| Blank | 1 | 1 | 1 | 1 |

e. Increased use of health information technology

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Positive impact | 50 | 64 | 61 | 71 |
| Negative impact | 28 | 20 | 23 | 13 |
| No impact | 10 | 8 | 8 | 7 |
| Not sure | 11 | 7 | 7 | 8 |
| *Multi-punch | $*$ | $*$ | -- | $*$ |
| Blank | 1 | 1 | 1 | -- |

f. Programs that include financial penalties for unnecessary hospital admissions or readmissions

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Positive impact | 12 | 15 | 14 | 16 |
| Negative impact | 52 | 41 | 43 | 37 |
| No impact | 14 | 11 | 12 | 10 |
| Not sure | 21 | 32 | 31 | 34 |
| *Multi-punch | $*$ | 1 | -- | 3 |
| Blank | 1 | 1 | 1 | $*$ |

g. The emergence of free-standing walk-in clinics; and retail Clinics

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Positive impact | 16 | 41 | 43 | 37 |
| Negative impact | 50 | 23 | 21 | 26 |
| No impact | 18 | 19 | 20 | 17 |
| Not sure | 15 | 16 | 15 | 19 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | $*$ | 1 | 1 | 1 |

h. The expansion of Medicaid under the Affordable Care Act

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Positive impact | 36 | 39 | 41 | 35 |
| Negative impact | 23 | 21 | 20 | 22 |
| No impact | 14 | 13 | 12 | 16 |
| Not sure | 26 | 26 | 26 | 27 |
| Blank | 1 | 1 | 1 | -- |

## SECTION G: AFFORDABLE CARE ACT OPINIONS AND EXPERIENCES

26. Overall, what is your opinion of the health care law that was passed in 2010, also known as the Affordable Care Act (ACA) or Obamacare?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Very favorable | 13 | 15 | 15 | 14 |
| Somewhat favorable | 35 | 34 | 36 | 30 |
| Somewhat unfavorable | 26 | 28 | 25 | 35 |
| Very unfavorable | 26 | 23 | 24 | 21 |

27a. How, if at all, have each of the following changed your thinking about the Affordable Care Act? Please indicate if each has made you think more positively, more negatively, or has not made a difference.
a. Your own experience as a [physician/nurse practitioner/physician assistant]

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| More positively | 26 | 33 | 33 | 34 |
| More negatively | 44 | 33 | 33 | 34 |
| Not made a difference | 30 | 33 | 34 | 32 |
| Blank | $*$ | $*$ | $*$ | -- |

b. What you've heard from your patients

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| More positively | 23 | 28 | 27 | 29 |
| More negatively | 54 | 53 | 54 | 50 |
| Not made a difference | 22 | 20 | 19 | 21 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | 1 | $*$ | $*$ | -- |

c. What you've seen and heard on television, radio, and newspapers

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| More positively | 14 | 12 | 12 | 12 |
| More negatively | 42 | 47 | 48 | 44 |
| Not made a difference | 43 | 41 | 39 | 44 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | $*$ | 1 | 1 | -- |

d. Information from professional organizations you belong to

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| More positively | 15 | 22 | 25 | 14 |
| More negatively | 33 | 22 | 25 | 17 |
| Not made a difference | 51 | 56 | 50 | 69 |
| Blank | 1 | $*$ | $*$ | -- |

28. As you may know, the Affordable Care Act gives states the option of expanding their Medicaid program to cover more low-income uninsured adults. As far as you know, has your state expanded its Medicaid program, or not?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Yes, state has expanded | 41 | 39 | 39 | 39 |
| No, state has not expanded | 25 | 22 | 26 | 15 |
| Not sure | 32 | 38 | 34 | 46 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | 1 | 1 | 1 | $*$ |

29. Do you think the Affordable Care Act has had a positive, negative, or no impact on each of the following?
a. Your medical practice overall

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Positive impact | 23 | 27 | 25 | 30 |
| Negative impact | 36 | 30 | 31 | 30 |
| No impact | 31 | 30 | 32 | 26 |
| Not sure | 9 | 12 | 12 | 13 |
| *Multi-punch | $*$ | $*$ | -- | $*$ |
| Blank | 1 | 1 | $*$ | 1 |

b. The quality of care your patients receive

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Positive impact | 18 | 21 | 19 | 24 |
| Negative impact | 25 | 21 | 20 | 23 |
| No impact | 50 | 49 | 50 | 47 |
| Not sure | 6 | 8 | 9 | 5 |
| *Multi-punch | $*$ | $*$ | -- | 1 |
| Blank | 1 | 1 | 1 | $*$ |

c. The cost of health care for your patients

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Positive impact | 21 | 26 | 27 | 25 |
| Negative impact | 44 | 38 | 41 | 33 |
| No impact | 17 | 15 | 15 | 15 |
| Not sure | 16 | 19 | 17 | 24 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | 2 | 2 | 1 | 4 |

d. The ability of your practice to meet patient demand

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Positive impact | 10 | 16 | 16 | 16 |
| Negative impact | 35 | 35 | 35 | 33 |
| No impact | 44 | 38 | 36 | 42 |
| Not sure | 10 | 10 | 11 | 9 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | 1 | 1 | 2 | 1 |

e. Access to health care and insurance in the country overall

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Positive impact | 48 | 51 | 50 | 54 |
| Negative impact | 24 | 23 | 24 | 20 |
| No impact | 12 | 11 | 11 | 13 |
| Not sure | 14 | 14 | 15 | 13 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | 1 | 1 | 1 | $*$ |

30. Do you feel you have enough information about the Affordable Care Act to understand how it is affecting your medical practice?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Yes | 50 | 45 | 44 | 46 |
| No | 48 | 54 | 54 | 52 |
| *Don't know | $*$ | $*$ | $*$ | -- |
| Blank | 2 | 1 | 1 | 2 |

## SECTION H: TALKING WITH PATIENTS

31. How often do you talk to your patients about each of the following?
a. How to apply or sign up for health insurance

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Frequently | 14 | 17 | 18 | 16 |
| Sometimes | 29 | 33 | 36 | 28 |
| Rarely | 38 | 29 | 28 | 32 |
| Never | 19 | 20 | 19 | 23 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | 1 | $*$ | $*$ | $*$ |

b. Questions they have about the Affordable Care Act

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Frequently | 12 | 10 | 10 | 10 |
| Sometimes | 30 | 29 | 29 | 28 |
| Rarely | 36 | 36 | 36 | 36 |
| Never | 22 | 25 | 24 | 25 |
| Blank | 1 | 1 | 1 | 1 |

c. Their out-of-pocket costs for medications and treatments

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Frequently | 46 | 42 | 44 | 39 |
| Sometimes | 33 | 29 | 27 | 34 |
| Rarely | 13 | 18 | 18 | 17 |
| Never | 6 | 10 | 10 | 10 |
| Blank | 1 | 1 | 1 | $*$ |

d. End-of-life care issues

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Frequently | 34 | 26 | 27 | 23 |
| Sometimes | 32 | 36 | 36 | 37 |
| Rarely | 18 | 20 | 17 | 26 |
| Never | 15 | 17 | 19 | 14 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | 1 | $*$ | $*$ | $*$ |

## (Asked of total MDs)

32. How often do you check to find out what a patient's out-of-pocket cost will be when you prescribe a new medication?

|  | MDs |
| :--- | :---: |
| Frequently | 45 |
| Sometimes | 35 |
| Rarely | 14 |
| Never | 6 |
| Blank | 1 |
| UNWEIGHTED N | $\mathbf{1 6 2 4}$ |

34. Including yourself, how many full-time-equivalent (FTE) health care providers are in your practice? (Your best estimate is fine.)
a. Physicians

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| 0 FTE | 2 | 7 | 9 | 5 |
| 1 FTE | 25 | 25 | 24 | 28 |
| 2-3 FTE | 24 | 24 | 25 | 22 |
| 4-5 FTE | 16 | 18 | 16 | 22 |
| More than 5 FTE | 31 | 21 | 21 | 20 |
| *Don't know/refused | $*$ | $*$ | 1 | -- |
| Blank | 3 | 5 | 6 | 3 |

b. Nurse practitioners (NPs)

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| 0 FTE | 39 | 11 | 1 | 31 |
| 1 FTE | 19 | 34 | 39 | 25 |
| 2-3 FTE | 15 | 31 | 35 | 22 |
| 4-5 FTE | 5 | 7 | 9 | 3 |
| More than 5 FTE | 6 | 10 | 13 | 6 |
| *Don't know/refused | $*$ | $*$ | 1 | -- |
| Blank | 15 | 6 | 2 | 14 |

c. Physician Assistants (PAs)

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| 0 FTE | 53 | 41 | 61 | $*$ |
| 1 FTE | 13 | 23 | 12 | 45 |
| 2-3 FTE | 9 | 14 | 6 | 30 |
| 4-5 FTE | 3 | 6 | 2 | 13 |
| More than 5 FTE | 4 | 4 | 2 | 9 |
| *Don't know/refused | $*$ | $*$ | 1 | -- |
| Blank | 18 | 12 | 16 | 3 |

d. Nurses (including RNs and LPN/LVNs)

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| 0 FTE | 24 | 19 | 18 | 20 |
| 1 FTE | 14 | 14 | 18 | 8 |
| 2-3 FTE | 15 | 22 | 18 | 29 |
| 4-5 FTE | 9 | 12 | 11 | 13 |
| More than 5 FTE | 23 | 21 | 24 | 15 |
| *Don't know/refused | $*$ | 1 | 1 | 1 |
| Blank | 14 | 11 | 10 | 14 |

e. Care Managers/Social Workers

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| 0 FTE | 48 | 49 | 53 | 42 |
| 1 FTE | 16 | 14 | 14 | 15 |
| 2-3 FTE | 10 | 12 | 10 | 16 |
| 4-5 FTE | 3 | 3 | 2 | 4 |
| More than 5 FTE | 4 | 5 | 4 | 6 |
| *Don't know/refused | $*$ | $*$ | 1 | -- |
| Blank | 19 | 17 | 17 | 18 |

f. Medical Assistants

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| 0 FTE | 11 | 14 | 15 | 12 |
| 1 FTE | 11 | 16 | 16 | 14 |
| 2-3 FTE | 23 | 17 | 19 | 13 |
| 4-5 FTE | 16 | 15 | 15 | 14 |
| More than 5 FTE | 31 | 32 | 28 | 39 |
| *Don't know/refused | $*$ | 1 | 1 | 1 |
| Blank | 8 | 6 | 6 | 6 |

34a. Over the past 3 years, how has the number of personnel changed in your practice?
a. Number of Physicians

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Increased over past 3 years | 26 | 24 | 25 | 23 |
| Decreased over past 3 years | 16 | 16 | 17 | 15 |
| Stayed about the same | 51 | 49 | 47 | 55 |
| Not sure | 1 | 1 | 1 | -- |
| Not applicable | 7 | 9 | 10 | 7 |
| Blank | 1 | 1 | 1 | $*$ |

b. Number of Nurse practitioners (NPs)

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Increased over past 3 years | 23 | 32 | 37 | 23 |
| Decreased over past 3 years | 7 | 10 | 9 | 12 |
| Stayed about the same | 30 | 46 | 50 | 38 |
| Not sure | 1 | 1 | 1 | 2 |
| Not applicable | 37 | 9 | 2 | 23 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | 2 | 1 | 1 | 2 |

c. Number of Physician Assistants (PAs)

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Increased over past 3 years | 14 | 17 | 10 | 31 |
| Decreased over past 3 years | 4 | 6 | 5 | 9 |
| Stayed about the same | 28 | 34 | 24 | 54 |
| Not sure | 1 | 1 | 1 | -- |
| Not applicable | 50 | 38 | 54 | 6 |
| *Multi-punch | $*$ | $*$ | $*$ | -- |
| Blank | 2 | 3 | 5 | 1 |

d. Number of Nurses (including RNs and LPN/LVNs)

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Increased over past 3 years | 16 | 23 | 24 | 20 |
| Decreased over past 3 years | 12 | 13 | 14 | 11 |
| Stayed about the same | 41 | 40 | 39 | 41 |
| Not sure | 1 | 1 | 1 | $*$ |
| Not applicable | 29 | 21 | 20 | 24 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | 2 | 2 | 2 | 4 |

e. Number of Care Managers/Social Workers

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Increased over past 3 years | 13 | 14 | 13 | 15 |
| Decreased over past 3 years | 2 | 3 | 2 | 5 |
| Stayed about the same | 30 | 28 | 28 | 28 |
| Not sure | 3 | 3 | 3 | 4 |
| Not applicable | 49 | 48 | 50 | 45 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | 3 | 3 | 3 | 3 |

f. Number of Medical Assistants

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Increased over past 3 years | 29 | 28 | 27 | 30 |
| Decreased over past 3 years | 8 | 8 | 8 | 9 |
| Stayed about the same | 47 | 47 | 47 | 47 |
| Not sure | 2 | 2 | 2 | 1 |
| Not applicable | 13 | 14 | 15 | 12 |
| *Multi-punch | $*$ | $*$ | $*$ | -- |
| Blank | 1 | 1 | 1 | 1 |

## (Asked of total NPs/PAs)

35a. Do you have a National Provider Identifier (NPI)?

|  | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: |
| Yes | 97 | 97 | 97 |
| No | 3 | 2 | 3 |
| Blank | $*$ | 1 | -- |
| UNWEIGHTED N | $\mathbf{5 2 5}$ | $\mathbf{3 6 6}$ | $\mathbf{1 5 9}$ |

## (Asked of total NPs/PAs who have an NPI)

35b. Do you bill under your NPI number?

|  | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: |
| Yes | 74 | 74 | 73 |
| No | 24 | 23 | 24 |
| *Don't know | 1 | 1 | -- |
| Blank | 2 | 1 | 3 |
| UNWEIGHTED N | $\mathbf{5 1 0}$ | $\mathbf{3 5 5}$ | $\mathbf{1 5 5}$ |

35a/35b. Combo table based on total NPs/PAs

|  | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: |
| Bills under own NPI | 71 | 72 | 70 |
| Has NPI but doesn't bill under | 23 | 22 | 24 |
| Does not have own NPI | 3 | 2 | 3 |
| Has NPI but undesignated billing | 3 | 2 | 3 |
| Undesignated | $*$ | 1 | -- |
| UNWEIGHTED N | $\mathbf{5 2 5}$ | $\mathbf{3 6 6}$ | $\mathbf{1 5 9}$ |

34d. How are you paid for seeing patients?
a. Fee-for-service based

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Yes | 62 | 19 | 21 | 15 |
| No | 28 | 64 | 60 | 73 |
| *Don't know | -- | $*$ | 1 | -- |
| Blank | 10 | 17 | 19 | 12 |

b. Capitation

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Yes | 23 | 6 | 7 | 4 |
| No | 59 | 75 | 71 | 84 |
| *Don't know | $*$ | $*$ | $*$ | -- |
| Blank | 17 | 18 | 21 | 12 |

c. Salary based

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Yes | 47 | 85 | 83 | 88 |
| No | 43 | 12 | 12 | 11 |
| Blank | 9 | 3 | 5 | $*$ |

36. Are you or your practice currently receiving incentives or payments based on any of the following?
a. Quality of care or patient experiences

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Yes | 50 | 27 | 25 | 33 |
| No | 35 | 43 | 44 | 40 |
| Not sure | 15 | 30 | 31 | 27 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | $*$ | $*$ | $*$ | $*$ |

b. Utilization or efficiency in care

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Yes | 43 | 27 | 28 | 26 |
| No | 39 | 39 | 40 | 39 |
| Not sure | 18 | 33 | 32 | 34 |
| $*$ Multi-punch | $*$ | -- | -- | -- |
| Blank | $*$ | $*$ | $*$ | $*$ |

c. Qualifying as a Patient-Centered Medical Home (PCMH) or Advanced Primary Care Practice (APCP)

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Yes | 30 | 26 | 24 | 29 |
| No | 51 | 41 | 42 | 40 |
| Not sure | 19 | 33 | 33 | 31 |
| ${ }^{*}$ Multi-punch | $*$ | -- | -- | -- |
| Blank | $*$ | 1 | 1 | $*$ |

37. Is your practice currently participating or preparing to participate in an Accountable Care Organization (ACO) arrangement with Medicare or private insurers?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Yes, currently participating | 29 | 18 | 17 | 19 |
| Yes, preparing to participate | 9 | 6 | 6 | 7 |
| No | 32 | 19 | 21 | 16 |
| Not sure | 28 | 56 | 55 | 57 |
| *Multi-punch | $*$ | $*$ | $*$ | -- |
| Blank | 1 | 1 | 1 | 1 |

## (Asked of total who are not participating in an ACO)

38. If offered the opportunity, how interested would you be in participating in an Accountable Care Organization?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Very interested | 3 | 4 | 5 | 2 |
| Somewhat interested | 16 | 14 | 16 | 11 |
| Not too interested | 19 | 5 | 5 | 6 |
| Not at all interested | 21 | 12 | 11 | 14 |
| Don't know enough about it to say | 35 | 57 | 55 | 59 |
| *Multi-punch | $*$ | -- | -- | -- |
| *Blank | 7 | 8 | 7 | 8 |
| UNWEIGHTED N | $\mathbf{1 0 0 8}$ | $\mathbf{3 9 0}$ | $\mathbf{2 7 6}$ | $\mathbf{1 1 4}$ |

39. In the past $\mathbf{2}$ years, has your practice consolidated with or been acquired by:
a. A group practice

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Yes | 5 | 4 | 4 | 3 |
| No | 91 | 91 | 90 | 93 |
| Not sure | 1 | 2 | 2 | 1 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | 3 | 3 | 3 | 3 |

b. A hospital

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Yes | 8 | 10 | 12 | 6 |
| No | 88 | 87 | 85 | 91 |
| Not sure | 1 | 2 | 2 | 1 |
| Blank | 2 | 2 | 2 | 2 |

c. Another type of organization

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Yes | 5 | 6 | 6 | 5 |
| No | 90 | 88 | 86 | 91 |
| Not sure | 2 | 3 | 5 | 1 |
| Blank | 4 | 3 | 3 | 2 |

40. Which of the following best describes your primary practice setting:

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Community clinic/health center | 7 | 15 | 16 | 13 |
| Hospital-owned office-based practice | 17 | 23 | 24 | 19 |
| Private Solo or group practice | 71 | 47 | 44 | 55 |
| Walk-in/retail clinic/Other | 5 | 15 | 16 | 12 |
| Undesignated | $*$ | $*$ | $*$ | $*$ |

41. Are the patients served by your practice:

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Mostly low-income | 21 | 35 | 37 | 31 |
| Mostly medium-income | 30 | 17 | 17 | 18 |
| Mostly high-income | 2 | 4 | 3 | 6 |
| Pretty mixed in terms of income | 45 | 44 | 43 | 45 |
| $*$ Multi-punch | 1 | $*$ | $*$ | -- |
| Blank | 1 | $*$ | $*$ | $*$ |

42. About what percentage of your patients are: (Your best estimate is fine.)
a. African American

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| 0 to less than 10\% | 49 | 48 | 45 | 53 |
| Between 10 and 24\% | 30 | 29 | 28 | 32 |
| Between 25 and 49\% | 14 | 13 | 16 | 7 |
| 50\% or more | 5 | 8 | 9 | 5 |
| Not sure | 1 | 2 | 1 | 3 |
| *Multi-punch | -- | $*$ | $*$ | -- |
| Blank | 1 | $*$ | $*$ | $*$ |

b. Hispanic/Latino

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| 0 to less than 10\% | 50 | 47 | 49 | 44 |
| Between 10 and 24\% | 29 | 27 | 28 | 25 |
| Between 25 and 49\% | 10 | 12 | 11 | 14 |
| 50\% or more | 8 | 11 | 11 | 13 |
| Not sure | 1 | 2 | 1 | 3 |
| *Multi-punch | $*$ | $*$ | $*$ | $*$ |
| Blank | 1 | $*$ | $*$ | $*$ |

c. Elderly (over age 65)

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| 0 to less than 10\% | 24 | 21 | 23 | 17 |
| Between 10 and 24\% | 13 | 20 | 17 | 26 |
| Between 25 and 49\% | 26 | 26 | 24 | 29 |
| 50\% or more | 31 | 30 | 32 | 26 |
| Not sure | 2 | 1 | 2 | $*$ |
| Blank | 2 | 3 | 3 | 1 |

d. Speak little or no English

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| 0 to less than 10\% | 76 | 72 | 73 | 69 |
| Between 10 and 24\% | 12 | 13 | 13 | 12 |
| Between 25 and 49\% | 4 | 5 | 4 | 7 |
| 50\% or more | 4 | 7 | 7 | 9 |
| Not sure | 1 | 2 | 1 | 3 |
| *Multi-punch | $*$ | $*$ | $*$ | -- |
| Blank | 1 | 1 | 1 | $*$ |

e. Undocumented immigrants

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| 0 to less than 10\% | 71 | 65 | 69 | 56 |
| Between 10 and 24\% | 4 | 6 | 6 | 5 |
| Between 25 and 49\% | 1 | 2 | 1 | 4 |
| 50\% or more | $*$ | 2 | 1 | 4 |
| Not sure | 21 | 23 | 21 | 28 |
| *Multi-punch | $*$ | -- | -- | -- |
| Blank | 2 | 2 | 1 | 2 |

f. Have complex or numerous health problems

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| 0 to less than 10\% | 10 | 6 | 6 | 7 |
| Between 10 and 24\% | 22 | 19 | 19 | 19 |
| Between 25 and 49\% | 23 | 21 | 18 | 26 |
| 50\% or more | 43 | 53 | 56 | 47 |
| Not sure | 1 | $*$ | $*$ | $*$ |
| *Multi-punch | $*$ | $*$ | $*$ | -- |
| Blank | 1 | 1 | 1 | $*$ |

43. Where is your practice located? (If you work at more than one location, please answer based on the location where you spend the most time.)

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| City | 38 | 34 | 34 | 33 |
| Suburb | 33 | 25 | 24 | 27 |
| Small town | 20 | 20 | 19 | 22 |
| Rural | 8 | 20 | 22 | 17 |
| *Multi-punch | $*$ | $*$ | $*$ | -- |
| Blank | $*$ | $*$ | -- | 1 |

44. How old are you?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Under 35 | 6 | 14 | 9 | 24 |
| $35-44$ | 22 | 23 | 21 | 28 |
| $45-54$ | 29 | 23 | 27 | 15 |
| $55-64$ | 28 | 31 | 35 | 23 |
| 65 or older | 14 | 9 | 9 | 10 |
| Blank | $*$ | $*$ | -- | 1 |

45. Are you:

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Male | 60 | 13 | 3 | 33 |
| Female | 40 | 87 | 97 | 66 |
| Blank | $*$ | $*$ | -- | $*$ |

46. Are you of Hispanic or Latino background, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| Yes | 7 | 3 | 2 | 4 |
| No | 93 | 97 | 98 | 96 |
| Blank | $*$ | $*$ | -- | $*$ |

47. What is your race?

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| White or European-American | 68 | 87 | 87 | 88 |
| Black or African-American | 4 | 4 | 4 | 3 |
| Asian or Asian <br> American/Pacific Islander | 19 | 5 | 5 | 5 |
| Mixed race | 2 | 2 | 2 | 2 |
| *Hispanic/Latino | 1 | 1 | 1 | 1 |
| *Native American/American <br> Indian | $*$ | $*$ | $*$ | -- |
| *Middle Eastern | 1 | -- | -- | -- |
| *Asian Indian/East Indian | 1 | $*$ | $*$ | $*$ |
| Other race | 2 | 1 | $*$ | 1 |
| *Refused | 1 |  |  | -- |
| Blank |  |  |  |  |

48. In politics today, do you consider yourself:

|  | MDs | Total NPs/PAs | NPs | PAs |
| :--- | :---: | :---: | :---: | :---: |
| A Republican | 27 | 39 | 36 | 43 |
| A Democrat | 27 | 29 | 31 | 25 |
| An Independent | 26 | 19 | 21 | 15 |
| No preference/Not interested <br> in politics | 17 | 10 | 9 | 13 |
| Other party | 2 | 1 | 1 | 2 |
| Blank | 1 | 2 | 2 | 1 |

