Table 12
Table 12
Medicaid Renewal Processes for Children, Pregnant Women, Parents, and Expansion Adults, January 2017

State	Processing Automated Renewals[1]	Percentage of Renewals that are Automated[1]				Prepopulated Renewal Form[2]	Form Populated with Updated Data[2]	Telephone Renewals[3]
		<25%	25%-50%	50%-75%	75%+			
Total	**42**	**9**	**10**	**9**	**10**	**43**	**13**	**41**
Alabama	Y		Y			Y		Y
Alaska						Y		
Arizona	Y			Y		Y	Y	Y
Arkansas[4]	Y				Y			Y
California	Y			Y		Y	Y	Y
Colorado	Y				Y	Y	Y	Y
Connecticut	Y			Y		Y		Y
Delaware	Y	Y				Y	Y	Y
District of Columbia[5]	Y				Y	Y		Y
Florida[6]	Y		Y					Y
Georgia	Y	Y				Y		
Hawaii	Y		Not Reported			Y	Y	Y
Idaho	Y				Y	Y	Y	Y
Illinois								
Indiana	Y			Y		Y	Y	Y
Iowa						Y	Y	Y
Kansas[7]	Y		Y			Y		
Kentucky[8]	Y			Y		Y		Y
Louisiana[9]	Y				Y			Y
Maine						Y		Y
Maryland	Y			Y		Y		Y
Massachusetts[8,10]	Y		Y			Y		Y
Michigan[8,10]	Y				Y	Y		
Minnesota	Y		Y			Y	Y	
Mississippi	Y		Y			Y		Y
Missouri	Y		Not Reported			Y	Y	Y
Montana[10]	Y			Y		Y		Y
Nebraska	Y	Y				Y		Y
Nevada						Y		Y
New Hampshire	Y	Y				Y	Y	Y
New Jersey	Y	Y				Y		Y
New Mexico[10]	Y			Y		Y		Y
New York	Y		Y			Y		Y
North Carolina	Y				Y			Y
North Dakota	Y		Not Reported			Y		Y
Ohio	Y				Y	Y		Y
Oklahoma	Y		Y					Y
Oregon[11]						Y		Y
Pennsylvania	Y	Y				Y		Y
Rhode Island	Y				Y	Y	Y	Y
South Carolina	Y		Y			Y		
South Dakota	Y		Y			Y		Y
Tennessee								
Texas[4]	Y		Not Reported			Y	Y	Y
Utah[7]	Y			Y		Y		
Vermont[10,12]	Y	Y						Y
Virginia	Y	Y				Y		Y
Washington	Y				Y	Y		Y
West Virginia[7]	Y	Y				Y		
Wisconsin						Y		Y
Wyoming						Y		Y

SOURCE: Based on a national survey conducted by the Kaiser Commission on Medicaid and the Uninsured with the Georgetown University Center for Children and Families, 2017.

Table presents rules in effect as of January 1, 2017.

Table 12 Notes

1. Under the Affordable Care Act (ACA), states must seek to re-determine eligibility at renewal using electronic data matches with reliable sources of data prior to requiring enrollees to complete a renewal form. This process is technically called ex parte but is often referred to as automated renewals. These columns indicate whether the state system is able to process automated renewals and the share of renewals for non-disabled groups that are successfully completed via automated processes.

2. Under the ACA, when a state is unable to process an automated renewal, it is expected to send the enrollee a renewal notice or form pre-populated with data on file. These columns indicate if a state is able to produce pre-populated renewal forms and whether the pre-populated information is updated with information accessed from electronic sources of data.

3. This column indicates whether enrollees are able to complete a Medicaid renewal over the phone at the state level, either through the Medicaid agency or a State-based Marketplace call center.

4. Arkansas and Texas began accepting renewals by telephone in August 2016 and September 2016, respectively.

5. The District of Columbia stopped including updated sources of data from electronic matches on pre-populated renewal forms in 2016.

6. Florida's renewal form is prepopulated when the enrollee completes an online renewal, but the state does not mail prepopulated forms.

7. In Kansas, Utah, and West Virginia, families may report changes by telephone but still need to sign and return the pre-populated renewal form.

8. Kentucky, Massachusetts, and Michigan began producing prepopulated renewal forms in 2016.

9. Louisiana is delaying certain renewals in 2016 as it dedicates resources to serving the needs of flood victims.

10. Massachusetts, Michigan, Montana, New Mexico, and Vermont began completing automated renewals in 2016.

11. Oregon stopped conducting automated renewals during 2016 due to system issues.

12. Vermont prepopulates renewal forms with contact information only.