

**Table 8**  
**Online and Telephone Medicaid Applications for Children, Pregnant Women, Parents, and Expansion Adults, January 2017**

State	Applications Can be Submitted Online at the State Level <sup>1</sup>	Percent of Applications Submitted Online <sup>2</sup>				Applications Can be Submitted by Telephone at the State Level <sup>3</sup>
		< 25%	25% - 50%	50% - 75%	75% +	
<b>Total</b>	<b>50</b>	<b>11</b>	<b>16</b>	<b>11</b>	<b>7</b>	<b>49</b>
Alabama <sup>4</sup>	Y		Y			Y
Alaska	Y		Y			Y
Arizona	Y		Y			Y
Arkansas	Y		Y			Y
California	Y		Not Reported			Y
Colorado	Y			Y		Y
Connecticut	Y		Y			Y
Delaware	Y	Y				Y
District of Columbia	Y	Y				Y
Florida	Y				Y	Y
Georgia	Y			Y		Y
Hawaii	Y		Not Reported			Y
Idaho <sup>5</sup>	Y		Y			Y
Illinois	Y			Y		Y
Indiana	Y				Y	Y
Iowa	Y			Y		Y
Kansas	Y		Y			Y
Kentucky	Y	Y				Y
Louisiana	Y		Y			Y
Maine	Y	Y				Y
Maryland	Y		Not Reported			Y
Massachusetts	Y		Y			Y
Michigan	Y				Y	Y
Minnesota	Y			Y		Y
Mississippi <sup>6</sup>	Y	Y				Y
Missouri	Y			Y		Y
Montana	Y		Y			Y
Nebraska	Y		Y			Y
Nevada	Y			Y		Y
New Hampshire	Y			Y		Y
New Jersey	Y				Y	Y
New Mexico	Y			Y		Y
New York	Y				Y	Y
North Carolina	Y		Y			Y
North Dakota	Y	Y				Y
Ohio	Y		Not Reported			Y
Oklahoma	Y				Y	Y
Oregon	Y	Y				Y
Pennsylvania	Y		Y			Y
Rhode Island	Y		Not Reported			Y
South Carolina	Y	Y				Y
South Dakota	Y	Y				Y
Tennessee						
Texas	Y		Y			Y
Utah	Y			Y		Y
Vermont	Y		Y			Y
Virginia	Y	Y				Y
Washington	Y				Y	Y
West Virginia	Y		Y			Y
Wisconsin	Y			Y		Y
Wyoming	Y	Y				Y

SOURCE: Based on a national survey conducted by the Kaiser Commission on Medicaid and the Uninsured with the Georgetown University Center for Children and Families, 2017.

Table presents rules in effect as of January 1, 2017.

## TABLE 8 NOTES

1. This column indicates whether individuals can complete and submit an online application for Medicaid through a state-level portal. For State-based Marketplace (SBM) states, such a portal may be either exclusive to Medicaid or integrated with the Marketplace. For Federally-facilitated Marketplace (FFM), Partnership Marketplace states and states with SBMs using the federal platform (SBM-FP), state Medicaid agency portals are indicated.
2. This column indicates the share of total applications for non-disabled groups (children, pregnant women, parents, and expansion adults) that are submitted through the online portal.
3. This column indicates whether individuals can complete Medicaid applications over the telephone at the state level, either through the Medicaid agency or the SBM.
4. In Alabama, families can call an eligibility worker to complete a Medicaid application; the application is then mailed to the applicant for signature.
5. Idaho reported the percentage of all health coverage applications that are submitted online.
6. Mississippi's online application is a downloadable PDF that can be submitted via email. Required documentation can be added as additional attachments to the email.