

Table 10: Medicaid Renewal Processes and Use of Periodic Data Matches Between Renewals for Children, Pregnant Women, Parents, and Expansion Adults, January 2020

State	Processing Automated Renewals ¹	Percentage of Renewals that are Automated (Completed without Enrollee Action) ²					Telephone Renewals ³	Conducts Periodic Data Matches Between Renewals ⁴
		<25%	25%-50%	50%-75%	75%-90%	≥90%		
Total	47	7	13	14	9	0	41	30
Alabama	Y				Y		Y	Y
Alaska	Y				Not Reported			
Arizona	Y				Y		Y	Y
Arkansas	Y				Y		Y	
California	Y				Y		Y	
Colorado	Y				Y		Y	
Connecticut	Y				Y		Y	
Delaware	Y				Not Reported		Y	Not Reported
District of Columbia	Y					Y	Y	Not Reported
Florida	Y				Y		Y	Y
Georgia	Y				Y			Y
Hawaii	Y				Y		Y	Y
Idaho	Y				Y		Y	
Illinois	Y				Y			Y
Indiana	Y				Y		Y	Y
Iowa	Y				Y		Y	Y
Kansas ⁵	Y				Y			
Kentucky	Y				Y		Y	Y
Louisiana	Y				Y		Y	Y
Maine ⁵								Y
Maryland	Y				Y		Y	Y
Massachusetts	Y				Y		Y	Y
Michigan	Y					Y		Y
Minnesota	Y				Y			Y
Mississippi	Y				Y		Y	
Missouri	Y				Y		Y	
Montana	Y				Y		Y	
Nebraska	Y				Y		Y	
Nevada							Y	
New Hampshire	Y				Y		Y	Y
New Jersey	Y				Y		Y	Y
New Mexico	Y				Y		Y	
New York	Y				Y		Y	
North Carolina	Y				Y		Y	Y
North Dakota	Y				Not Reported		Y	Y
Ohio	Y					Y	Y	Y
Oklahoma	Y				Y		Y	Y
Oregon	Y				Y		Y	
Pennsylvania	Y				Y		Y	Y
Rhode Island	Y				Y		Y	Y
South Carolina	Not Reported				Not Reported		Not Reported	Not Reported
South Dakota	Y				Y		Y	Y
Tennessee ⁶	Y				Not Reported		Y	
Texas	Y				Y		Y	Y
Utah ⁵	Y				Y			Y
Vermont	Y				Y		Y	
Virginia	Y				Y		Y	
Washington	Y				Y		Y	
West Virginia ⁵	Y				Y			Y
Wisconsin	Y				Y		Y	
Wyoming							Y	

SOURCE: Based on a national survey conducted by KFF with the Georgetown University Center for Children and Families, 2020.

Table presents rules in effect as of January 1, 2020.

Table 10 Notes

1. Under the Affordable Care Act (ACA), states must seek to re-determine eligibility at renewal using electronic data matches with reliable sources of data prior to requiring enrollees to complete a renewal form. This process is technically called *ex parte* but is often referred to as automated renewals.
2. These columns indicate whether the state system is able to process automated renewals and the share of renewals for MAGI-based groups that are successfully completed via automated processes.
3. This column indicates whether enrollees are able to complete a Medicaid renewal over the phone at the state level, either through the Medicaid agency or a State-based Marketplace call center.
4. This column indicates whether the state conducts routine electronic data matches with one or more data sources between annual renewal periods to identify potential changes in circumstances that would affect financial or other eligibility.
5. In Kansas, Maine, Utah, and West Virginia, families may report changes by telephone but still need to sign and return the pre-populated renewal form.
6. Tennessee implemented automated renewals when the state's new eligibility system was implemented statewide in 2019.