

Topline

***Kaiser Family Foundation/NPR Survey of New Orleans
Residents Ten Years After Katrina***

August 2015

METHODOLOGY

The Kaiser Family Foundation/NPR Survey Of New Orleans Residents Ten Years After Katrina was conducted as part of a survey partnership between NPR and the Kaiser Family Foundation. Representatives of the two organizations worked together to develop the survey questionnaire, with NPR maintaining editorial control over its broadcasts and online reporting relating to the survey results. The Kaiser Family Foundation paid for all fieldwork costs associated with the survey. The 2015 survey builds on a series of three prior surveys conducted solely by the Kaiser Family Foundation in 2006, 2008, and 2010.

The survey was conducted June 2 - July 5, 2015, among 1,517 randomly selected adults ages 18 and older residing in Orleans Parish, Louisiana (the city of New Orleans). SSRS collaborated with Kaiser Family Foundation researchers on sample design and weighting, and supervised all phases of the fieldwork. Computer-assisted interviews conducted via landline telephone (705) and cell phone (812) were carried out in English and Spanish.

The survey is based on an overlapping dual-frame, random digit dial (RDD) design. The landline component consisted of randomly generated phone numbers in Orleans Parish, and the cell phone sampling frame consisted of all cell phone exchanges with the greater New Orleans area code. Marketing System Group (MSG) provided both the landline and cell phone samples. Respondents were asked to provide basic address information which was used to determine geographic eligibility. For the landline sample, respondents were selected by asking for the adult male or female living in the household who had the most recent birthday, based on a random rotation.

Efforts were made to maximize survey response, including: pre-testing the survey instrument to ensure it was working smoothly; completing at least 7 call attempts to any non-responsive numbers; varying the time of day and day of week for callbacks; and permitting respondents to schedule a callback at their convenience. Respondents concerned with the cost of their cell phone minutes were offered a \$20 incentive to complete the survey.

The combined landline and cell phone sample was weighted to balance the sample demographics to match estimates for the adult population of Orleans Parish using data from the Census Bureau's 2013 American Community Survey (ACS) for age-by-gender, race-by-gender, and education, as well as current patterns of telephone usage based on estimates from the CDC's National Health Interview Survey (NHIS). The weight takes into account the fact that respondents with both a landline and cell phone have a higher probability of selection in the combined sample and also adjusts for the household size for the landline sample. All statistical tests of significance account for the effect of weighting.

The margin of sampling error including the design effect for the full sample is plus or minus 3 percentage points. Note that the survey included Orleans Parish residents in all their racial and ethnic diversity – including whites, African Americans, Hispanics, Asian Americans and those of other backgrounds – but because groups are represented based on their actual share of the total population, the only two groups large enough to be analyzed separately are African Americans and whites. The table below shows the number of respondents and margin of sampling error for the total sample and for these two key subgroups. Margins of sampling error for other subgroups may be higher, and are available by request. Note that sampling error is only one of many potential sources of error in this or any other public opinion poll.

	Number of Respondents	M.O.S.E
Total 2015	1,517	±3 percentage points
African American 2015	764	±4 percentage points
White 2015	574	±5 percentage points
Total 2010	1,528	±3 percentage points
Total 2008	1,294	±3 percentage points
Total Orleans Parish 2006	901	±5 percentage points

Kaiser Family Foundation public opinion and survey research is a charter member of the [Transparency Initiative of the American Association for Public Opinion Research](#).

METHODOLOGY FOR PREVIOUS WAVES: NEW ORLEANS 2006, 2008 AND 2010

The methodology of the four surveys in this series has developed and adapted according to changing conditions on the ground in New Orleans. The 2006 survey was conducted at a time when New Orleans residents were still experiencing significant Katrina-related dislocation, a situation not conducive to a telephone-centered methodology. Instead, the 2006 survey employed an address-based sample and all interviews were conducted face-to-face. By 2008, the situation had stabilized and we employed a mixed mode methodology, conducting roughly half the interviews via telephone, and the rest either in-person or via the Internet, again using an address-based sample. As the 2008 survey results suggested that only a very small proportion of the target population (2 percent or less) was without either landline or cell phone service, we switched to a dual-frame telephone methodology in 2010, similar to the methodology used for the current survey.

More detailed methodological information for each of the prior surveys can be found at each of the following links:

2006: <https://kaiserfamilyfoundation.files.wordpress.com/2013/01/7631appendixd.pdf>

2008: <https://kaiserfamilyfoundation.files.wordpress.com/2013/01/7789appendixc.pdf>

2010: <https://kaiserfamilyfoundation.files.wordpress.com/2013/02/8089.pdf>

NOTES FOR READING THE TOPLINE:

- Percentages may not always add up to 100% due to rounding
- Values less than 0.5 percent are indicated by an asterisk (*)
- “Vol.” indicates a response was volunteered by the respondent, not offered as an explicit choice
- Questions appear in the order they were asked; question numbers may not be sequential
- The 2006 survey was conducted among residents of the broader greater New Orleans area, including Orleans, Jefferson, Plaquemines, and St. Bernard Parishes. For trend purposes, the 2006 results shown here are only among Orleans Parish residents.

Q2. Considering everything, are you optimistic or pessimistic about the future of the greater New Orleans area?

	2015	2010	2008	2006
Optimistic	78	74	74	70
Pessimistic	17	18	20	24
Don't know	5	7	6	6
Refused	1	*	*	--

(ROTATE ORDER OF Q3 AND Q3a)

Q3. What is the single biggest problem facing New Orleans today?¹

(INTERVIEWER NOTE: DO NOT PROBE IF GIVE A STRAIGHTFORWARD ANSWER, I.E. – “CRIME”) (OPEN-END)

	2015	2010	2008
Crime	58	41	36
Education/schools	7	7	7
The economy/economic issues	6	3	9
Jobs	6	8	--
Politics/politicians/leadership/corruption	5	--	--
Infrastructure issues/Other infrastructure issues	3	--	--
Housing related issues (affordable housing, rebuilding destroyed housing)	3	6	18
Hurricane protection/Rebuilding flood walls, levees	2	2	2
Lack of police/problems with police	1	--	--
Erosion of the coast/wetlands	1	--	--
Health care	*	1	4
Negative city image	*	--	--
Lack of basic services (markets, shopping centers, etc.)	*	--	--
Changing culture/identity	*	--	--
Oil spill off the Gulf Coast	--	12	--
Something else	5	16	1
Nothing/no problems	1	*	1
Don't know	1	1	2
Refused	*	--	*

¹ Modified question wording in 2010 & 2008, “Considering everything, what is the single biggest problem facing New Orleans today?”

(ROTATE ORDER OF Q3 AND Q3a)

Q3a. What do you think is the best thing the New Orleans area has to offer?

(INTERVIEWER: DO NOT PROBE IF GIVE A STRAIGHTFORWARD ANSWER, I.E. – “MUSIC”) (Open-end)

	2015	2010
Culture (Entertainment, Music, Art, Food)	53	35
Culture (general)	28	15
Food, restaurants	13	9
Nightlife/entertainment	6	4
Music/live music/jazz	5	2
Hospitality	1	--
Other culture mentions	*	--
Tourism	13	12
People (general)	7	7
Economic Issues	5	3
Job opportunities	4	3
Other economic mentions	1	--
Education/educational opportunities	3	4
Quality of life easy/good/fun place to live (general)	2	--
Nature/parks/beauty mentions	1	1
Resilience/optimism for recovery/renewal	1	4
Safety/good police protection/crime reduction	1	--
Recreational opportunities	1	--
The Saints	*	1
The French Quarter	*	1
Diversity	*	2
History	*	2
Weather	*	1
It's charm/ambience/atmosphere (southern/old world charm)	*	--
Something else	4	9
Nothing	3	5
Don't know	6	10
Refused	1	*

(ROTATE WORDING IN PARENTHESES)

- Q4. Would you say that in general the recovery and rebuilding effort since Hurricane Katrina in the greater New Orleans area is going (in the right direction) or going (in the wrong direction)?²

	2015	2010	2008	2006
Right direction	73	70	56	58
Wrong direction	21	24	35	33
Don't know	5	6	8	9
Refused	1	1	1	--

(SCRAMBLE ITEMS a-e)

- Q5. Overall, do you think (INSERT) (has been /have been) very helpful, somewhat helpful, not too helpful, or not at all helpful in helping New Orleans recover from Hurricane Katrina? What about (INSERT)? (READ IF NECESSARY: Have they been very helpful, somewhat helpful, not too helpful, or not at all helpful in helping New Orleans recover from Hurricane Katrina?)

	Very helpful	Somewhat helpful	Not too helpful	Not at all helpful	Don't know	Refused
a. The federal government	21	49	15	11	3	*
b. The Louisiana state government	9	37	26	23	4	1
c. The local New Orleans government	18	48	18	13	2	1
d. Local businesses	39	40	8	8	4	*
e. Charities and religious organizations	51	32	7	4	6	*

(SCRAMBLE ITEMS a-c WITHIN GROUP, ITEMS d-f WITHIN GROUP, AND g-h WITHIN GROUP; ALSO SCRAMBLE GROUPS a/c, d/f, g/h)

- Q6. How much do you think the efforts to rebuild New Orleans after Hurricane Katrina have done to help (INSERT)? A lot, some, not too much, or nothing at all? What about (INSERT)? READ FOR FIRST 3 ITEMS THEN: Have the rebuilding efforts done a lot, some, not too much, or nothing at all to help (INSERT)?

Items a-c asked of one half sample (n=755)

Items d-f asked of other half sample (n=762)

Item h asked of all

	A lot	Some	Not too much	Nothing at all	Don't know	Refused
a. Poor people	17	26	34	21	2	*
b. Wealthy people	43	26	12	8	9	1
c. Middle class people	19	47	20	9	4	1
d. African Americans	21	39	27	9	4	*
e. Whites	42	37	9	3	8	2
f. Hispanics	28	33	17	7	14	1
h. People like you	20	38	24	16	2	1

² Modified question wording in 2010, 2008, & 2006, "Would you say that in general the recovery and rebuilding efforts in the greater New Orleans area is going in the right direction or going in the wrong direction?"

(ROTATE WORDING IN PARENTHESES)

- Q7. If Hurricane Katrina were to hit the Gulf Coast today, do you think the New Orleans levees would (hold), or do you think they would (be breached again)?

	2015
Levees would hold	53
Levees would be breached again	36
Don't know	10
Refused	1

(ROTATE WORDING IN PARENTHESES)

- Q8. Generally speaking, do you think people moving to New Orleans from outside the area in the last 10 years have been (good) for New Orleans, (bad) for New Orleans, or haven't they made much difference?

	2015
Good	54
Bad	12
Haven't made much difference	31
Don't know	3
Refused	*

- Q9. Do you feel that people who've lived in New Orleans since before Katrina are generally accepting or not accepting of people who've moved here more recently?

	2015
Generally accepting	79
Not accepting	16
Don't know	4
Refused	1

- Q10. Were you living in the New Orleans area at the time Hurricane Katrina hit or not?

	2015	2010	2008
Yes	85	91	90
No	15	9	10
Don't know	*	--	--
Refused	--	--	--

- Q11. What year did you move to the New Orleans area?

Based on those NOT living in NOLA when Katrina hit (n=183)

	2015
2005-2007	32
2008-2010	29
2011-2015	34
Don't know	3
Refused	1

Q10/Q11 Combo Table Based on Total

	2015
Yes, living in New Orleans at the time Hurricane Katrina hit	85
No, don't know or refused to say if living in New Orleans at the time Hurricane Katrina hit	15
Moved to New Orleans area in 2005-2007	5
Moved to New Orleans area in 2008-2010	5
Moved to New Orleans area in 2011-2015	5
Don't know/Refused when moved to New Orleans area	1

Q12. Where were you living before you moved to New Orleans?

Based on those NOT living in New Orleans when Hurricane Katrina hit (n=183)

	2015
Outside of Louisiana	80
In Louisiana but not in New Orleans area	8
Immediately near New Orleans	6
In New Orleans	2
Other	2
Refused	2

Q10/Q12 Combo Table Based on Total

	2015
Yes, living in New Orleans at the time Hurricane Katrina hit	85
No, don't know or refused to say if living in New Orleans at the time Hurricane Katrina hit	15
Living outside of LA	12
Living in LA but not in NOLA area	1
Living immediately near NOLA	1
Living in New Orleans	*
Living someplace else	*
Don't know/Refused to say where living	*

Q13. Can you tell me briefly why you moved to New Orleans? (OPEN-END)

Based on those NOT living in New Orleans when Hurricane Katrina hit (n=183)

	2015
To be with family	31
For work	20
For school	12
Born here/raised here/it's where I'm from/lived here before	11
To volunteer	6
For a change/to leave where I was living	2
Military service/military move	2
For the culture	2
To retire	1
To rebuild/repair my home/property	1
Other	9
Don't know	1
Refused	2

Q10/Q13 Combo Table Based on Total

	2015
Yes, living in New Orleans at the time Hurricane Katrina hit	85
No, don't know or refused to say if living in New Orleans at the time Hurricane Katrina hit	15
Moved to be with family	5
Moved for work	3
Born here/raised here/it's where I'm from/lived here before	2
Moved for school	2
Moved to volunteer	1
Military service/military move	*
To retire	*
For the culture	*
To rebuild/repair my home/property	*
For a change/to leave where I was living	*
Moved for another reason	1
Don't know why they moved	*
Refused to say why they moved	*

(ROTATE WORDING IN PARENTHESES)

Q14. Would you say your quality of life is (better) now than it was before Katrina, (worse) now, or is it about the same?

Based on those living in New Orleans when Hurricane Katrina hit

	2015 (n=1334)	2010 (n=1402)
Better	30	23
Worse	20	32
About the same	49	44
Don't know	1	1
Refused	*	--

Q15. Disasters have different effects on different people. Some people become BETTER able to cope with future stresses, while other people become LESS able to cope with future stresses. Which of these effects do you think your experiences with Hurricane Katrina have had on you – are you better able to cope with stress, or less able?³

Based on those living in New Orleans when Hurricane Katrina hit (n=1334)

	2015	2006
Better able to cope	74	75
Less able to cope	19	15
No difference (Vol.)	6	NA
Don't know	1	10
Refused	*	*

³ Modified question text in 2006, "Disasters have different effects on different people. Some people become BETTER able to cope with future stresses, while other people become LESS able to cope with future stresses. Which of these effects do you think your experiences with Hurricane Katrina have had on you overtime- are you better able to cope with stress, or less able?"

(ROTATE WORDING IN PARENTHESES)

- Q16. Thinking about your personal support network – that is relatives and friends living nearby who you can rely on for help or support – is your support network today (better), (worse), or about the same as it was before Hurricane Katrina?

Based on those living in New Orleans when Hurricane Katrina hit (n=1334)

	2015
Better	31
Worse	19
About the same	50
Don't know	*
Refused	*

- Q17. Overall, would you say New Orleans has mostly recovered from Hurricane Katrina or not?

	2015	2010
Yes, has mostly recovered	54	39
No, has not	43	51
Don't know	2	1
Refused	*	*

(ROTATE WORDING IN PARENTHESES)

- Q18. Generally speaking, do you think NOW is a (good) time or a (bad) time for children to be growing up in New Orleans?

	2015	2010	2008
Good time	51	48	34
Bad time	44	46	56
Don't know	5	6	10
Refused	1	*	*

(SCRAMBLE ITEMS)

- Q19. Thinking about the greater New Orleans area, please tell me if each of the following should be one of the top priorities for the city today, very important, somewhat important, not too important, or not at all important.⁴
(First/Next,) what about (INSERT)? (IF NECESSARY: Is this one of the top priorities for the city today, very important, somewhat important, not too important, or not at all important?) [IF NECESSARY: We're asking what you think the priority SHOULD be, not what priorities officials are paying attention to]

Based on one half-sample⁵

a. Controlling crime and assuring public safety

	2015 (n=754)	2010 (n=771)	2008 (n=659)	2006
One of the top priorities	41	40	63	49
Very important	52	57	34	47
Somewhat important	5	3	3	3
Not too important	1	*	*	*
Not at all important	1	*	--	--
Don't know	*	*	--	*
Refused	*	--	--	*

b. Making medical facilities and services more available⁶

	2015 (n=754)	2010 (n=771)	2008 (n=659)	2006
One of the top priorities	28	31	53	43
Very important	53	58	41	54
Somewhat important	14	10	6	2
Not too important	4	1	*	*
Not at all important	1	1	1	--
Don't know	1	--	--	*
Refused	*	--	--	--

c. Making public transportation more available⁷

	2015 (n=754)	2010 (n=771)	2008 (n=659)	2006
One of the top priorities	16	15	29	21
Very important	44	47	44	59
Somewhat important	26	27	22	17
Not too important	10	8	3	2
Not at all important	3	2	1	*
Don't know	1	1	1	1
Refused	*	--	--	--

⁴ Modified question text in 2006 & 2008, "Thinking about the rebuilding and recovery efforts in the greater New Orleans area, please tell me if each of the following should be one of the top priorities for rebuilding efforts, very important, somewhat important, not too important, or not at all important."

⁵ Asked of total respondents in 2006.

⁶ Modified question text in 2006, "Getting medical facilities and services up and running"

⁷ Modified question text in 2006, "Getting the public transportation system up and running"

d. Making affordable housing more available

	2015 (n=754)	2010 (n=771)	2008 (n=659)	2006
One of the top priorities	27	23	45	34
Very important	49	49	40	55
Somewhat important	16	20	10	8
Not too important	5	6	2	1
Not at all important	3	2	2	*
Don't know	*	*	*	1
Refused	*	--	--	*

e. Strengthening the public school system⁸

	2015 (n=754)	2010 (n=771)	2008 (n=659)	2006
One of the top priorities	37	34	64	54
Very important	55	58	32	44
Somewhat important	5	4	3	1
Not too important	2	1	*	*
Not at all important	1	1	1	--
Don't know	*	1	3	1
Refused	--	--	*	--

f. Repairing the levees, pumps, and floodwalls

	2015 (n=754)	2010 (n=771)	2008 (n=659)	2006
One of the top priorities	33	37	52	35
Very important	54	60	42	60
Somewhat important	9	3	2	4
Not too important	2	1	*	*
Not at all important	1	1	*	*
Don't know	*	*	--	1
Refused	*	--	*	--

g. Attracting more businesses and jobs in New Orleans

	2015 (n=754)	2010 (n=771)	2008 (n=659)
One of the top priorities	24	29	44
Very important	54	61	45
Somewhat important	17	7	8
Not too important	3	1	1
Not at all important	1	1	1
Don't know	1	*	1
Refused	--	--	--

⁸ Modified question text in 2006, "Getting schools up and running"

i. Dealing with destroyed and abandoned homes and other properties

	2015 (n=754)
One of the top priorities	24
Very important	47
Somewhat important	23
Not too important	4
Not at all important	2
Don't know	*
Refused	*

(SCRAMBLE ITEMS)

Q20. As I read each one of these areas for rebuilding the greater New Orleans area, please tell me how much progress you think has been made so far – a lot, some, not too much or none at all. How much progress has been made in (INSERT)? (READ IF NECESSARY: A lot, some, not too much, or none at all?)

Based on other half sample⁹

a. Controlling crime and assuring public safety

	2015 (n=763)	2010 (n=757)	2008 (n=635)	2006
A lot	7	8	4	3
Some	28	26	24	28
Not too much	37	38	36	46
None at all	27	26	35	21
Don't know	*	2	*	1
Refused	*	--	1	--

b. Making medical facilities and services more available¹⁰

	2015 (n=763)	2010 (n=757)	2008 (n=635)	2006
A lot	37	14	5	5
Some	35	35	33	55
Not too much	17	32	40	30
None at all	9	17	19	7
Don't know	2	2	3	2
Refused	*	--	--	--

c. Making public transportation more available¹¹

	2015 (n=763)	2010 (n=757)	2008 (n=635)	2006
A lot	37	27	7	5
Some	34	35	39	59
Not too much	17	22	33	22
None at all	9	10	12	4
Don't know	2	6	8	10
Refused	*	--	*	--

⁹ Asked of total respondents in 2006.

¹⁰ Modified question text in 2006, "Getting medical facilities and services up and running"

¹¹ Modified question text in 2006, "Getting the public transportation system up and running"

d. Making affordable housing more available

	2015 (n=763)	2010 (n=757)	2008 (n=635)	2006
A lot	18	15	3	3
Some	32	35	21	25
Not too much	27	27	37	39
None at all	19	18	35	25
Don't know	4	4	4	7
Refused	*	*	*	--

e. Strengthening the public school system¹²

	2015 (n=763)	2010 (n=757)	2008 (n=635)	2006
A lot	25	20	7	5
Some	34	37	34	58
Not too much	18	20	33	29
None at all	20	17	19	4
Don't know	3	6	6	4
Refused	*	--	*	--

f. Repairing the levees, pumps, and floodwalls

	2015 (n=763)	2010 (n=757)	2008 (n=635)	2006
A lot	50	23	11	12
Some	32	42	49	51
Not too much	8	19	25	24
None at all	3	10	9	4
Don't know	6	5	6	9
Refused	*	*	*	*

g. Attracting more businesses and jobs to New Orleans

	2015 (n=763)	2010 (n=757)	2008 (n=635)
A lot	41	11	9
Some	34	39	34
Not too much	15	32	38
None at all	8	16	15
Don't know	2	3	3
Refused	*	--	*

i. Dealing with destroyed and abandoned home and other properties

	2015 (n=763)
A lot	13
Some	40
Not too much	29
None at all	15
Don't know	1
Refused	*

¹² Modified question text in 2006, "Getting schools up and running"

(ROTATE WORDING IN PARENTHESES)

Q22. Overall, do you think the increase in the number of charter schools is a (good) thing or a (bad) thing for New Orleans, or hasn't it made much difference?

	2015
Good thing	54
Bad thing	14
Hasn't made much difference	26
Don't know	6
Refused	*

D8. Are you currently...?

	2015
Married	32
Not Married	67
Living with a partner	10
Single, never married	39
Separated	2
Divorced	9
Widowed	7
Refused	1

Q23. Are you the parent or guardian of any child under the age of 18 living in your household?

	2015
Yes	28
No	72
Don't know	--
Refused	*

Q23a. How many of these children are you the parent or guardian of?

Based on those who are the parent or guardian of a child under the age of 18 (n=330)

	2015
1	39
2	40
3	14
4	3
5+	5
Don't know	--
Refused	--

(SCRAMBLE ITEMS)

Q24. I'm going to read you a list of things some people might worry about. I'd like you to tell me how worried you are about each of the following things. How worried are you, if at all, that (INSERT ITEM) -- Very worried, somewhat worried, not too worried, or not at all worried? What about (INSERT)? (READ IF NECESSARY: Are you very worried, somewhat worried, not too worried, or not at all worried?)

a. You won't have enough income to meet all of your needs

	2015	2010	2008	2006
Very worried	34	39	37	38
Somewhat worried	26	26	29	33
Not too worried	21	17	18	19
Not at all worried	18	18	16	9
Don't know	*	1	--	*
Refused	*	*	*	--

b. Health care services may not be available if you need them¹³

	2015	2010	2008	2006
Very worried	32	44	46	42
Somewhat worried	22	24	28	43
Not too worried	24	17	15	10
Not at all worried	22	15	11	4
Don't know	*	*	*	*
Refused	*	*	*	--

d. You won't be able to find or afford a decent place to live

	2015	2010	2008	2006
Very worried	29	28	32	33
Somewhat worried	21	17	20	29
Not too worried	22	21	20	21
Not at all worried	28	34	27	16
Don't know	*	*	*	1
Refused	*	*	1	--

e. You will be the victim of a violent crime

	2015	2010	2008	2006
Very worried	29	23	31	NA
Somewhat worried	33	31	35	NA
Not too worried	23	29	22	NA
Not at all worried	15	18	12	NA
Don't know	*	1	*	NA
Refused	*	*	*	NA

¹³ Modified question text in 2006, "Health care services may not be available"

f. Your children won't be able to get a good education

Based on those who are the parent or guardian of a child under the age of 18

	2015 (n=330)	2010 (n=488)	2008 (334)	2006
Very worried	42	51	48	NA
Somewhat worried	17	20	20	NA
Not too worried	21	14	17	NA
Not at all worried	19	15	15	NA
Don't know	*	*	--	NA
Refused	1	*	--	NA

g. You won't be able to find or keep a good job

	2015	2010	2008	2006
Very worried	26	31	21	NA
Somewhat worried	19	19	21	NA
Not too worried	21	16	20	NA
Not at all worried	28	22	22	NA
Retired/NA (Vol.)	6	12	16	NA
Don't know	*	*	1	NA
Refused	*	*	*	NA

h. Another hurricane will hit this area and cause similar or worse damage than Katrina

	2015	2010	2008	2006
Very worried	34	NA	NA	40
Somewhat worried	33	NA	NA	38
Not too worried	20	NA	NA	16
Not at all worried	12	NA	NA	5
Don't know	*	NA	NA	1
Refused	*	NA	NA	*

(ROTATE WORDING IN PARENTHESES)

Q25. Do you think race relations today in the greater New Orleans area are (better), (worse) or about the same as they were before Hurricane Katrina?

	2015	2010	2008	2006
Better	22	23	12	10
Worse	19	15	28	37
About the same	55	59	57	49
Don't know	3	2	3	4
Refused	*	*	*	--

(ROTATE WORDING IN PARENTHESES)

- Q26. Would you describe the people of New Orleans as (mainly unified), or (mainly divided) by things like race or income? (INTERVIEWER NOTE: If respondent indicates they think New Orleans SHOULD be unified, please repeat the question and emphasize "Would you DESCRIBE the people of New Orleans as ...")

	2015	2010	2008
Mainly unified	32	37	24
Mainly divided	63	59	70
Don't know	5	4	5
Refused	1	--	*

(ROTATE WORDING IN PARENTHESES)

- Q28. Would you say the city is mainly divided (by race) or mainly divided (between rich and poor)?

Based on those who describe the people of New Orleans as mainly divided by things like race or income

	2015 (n=956)	2010 (n=921)	2008 (n=910)
Divided by race	23	29	22
Divided between rich and poor	63	56	47
Both by race and between rich and poor (Vol.)	12	13	27
Other/something else (Vol.)	1	*	2
Don't know	1	1	2
Refused	*	*	*

Q26/Q28 Combo Table Based on Total

	2015	2010	2008
People of New Orleans mainly unified	32	34	24
People of New Orleans mainly divided	63	59	70
Divided by race	15	17	15
Divided between rich and poor	40	33	33
Divided by both (Vol.)	8	8	19
Divided by something else (Vol.)	1	*	1
Don't know	5	4	5
Refused	1	*	*

(ROTATE WORDING IN PARENTHESES)

- Q29. Do you see New Orleans' diversity in terms of having many different racial and ethnic groups as generally (good) for the city or generally (bad) for the city?

	2015	2010	2008
Good	83	78	74
Bad	13	18	16
Makes no difference (Vol.)	1	2	7
Are both good and bad aspects (Vol.)	NA	NA	*
Don't know	2	2	2
Refused	*	*	1

On another topic...

(SCRAMBLE ITEMS)

Q30. Would you say your neighborhood does or does not have enough (INSERT)?

a. Places where you can buy groceries including fresh produce¹⁴

	2015	2010	2008
Does have enough	68	54	50
Does not have enough	32	45	50
Too much/too many (Vol.)	*	NA	NA
Don't know	*	*	*
Refused	--	--	*

b. Restaurants

	2015	2010	2008
Does have enough	65	57	56
Does not have enough	32	43	43
Too much/too many (Vol.)	1	NA	NA
Don't know	1	*	1
Refused	--	*	*

c. Places where children can play outside

	2015	2010	2008
Does have enough	46	38	32
Does not have enough	52	61	66
Too much/too many (Vol.)	--	NA	NA
Don't know	1	2	2
Refused	*	*	*

d. Public transportation¹⁵

	2015	2010	2008
Does have enough	67	59	43
Does not have enough	30	36	47
Too much/too many (Vol.)	*	NA	NA
Don't know	2	5	9
Refused	*	*	*

e. Police presence

	2015	2010	2008
Does have enough	44	58	52
Does not have enough	54	41	47
Too much/too many (Vol.)	*	NA	NA
Don't know	1	1	1
Refused	*	--	*

¹⁴ Modified question text in 2008, "Places where you can buy groceries"

¹⁵ Modified question text in 2010, 2008, & 2006, "Bus service"

Q30a. In your neighborhood, would you say there is a major problem, a minor problem, or not a problem with abandoned and destroyed buildings? (IF NECESSARY: We're talking about ALL abandoned buildings, whether they were a result of Katrina or not)

	2015
Major problem	25
Minor problem	32
Not a problem	43
Don't know	*
Refused	*

Q32. How would you rate New Orleans in terms of career opportunities for young people? Would you say it provides young people with excellent, good, not so good, or poor career opportunities?

	2015	2010	2008
Excellent	9	5	5
Good	38	28	30
Not so good	29	39	40
Poor	22	27	21
Don't know	2	1	3
Refused	*	--	1

Q33. These days, how safe from crime do you feel in your neighborhood? Would you say you feel very safe from crime, somewhat safe, not too safe, or not safe at all?

	2015	2010	2008
Very safe	18	22	17
Somewhat safe	52	54	54
Not too safe	19	13	19
Not safe at all	11	10	10
Don't know	*	1	*
Refused	*	--	--

Q34. How much of the time do you think you can trust the police to do what is right for you or your community? Almost always, most of the time, only some of the time, OR almost never?

	2015	2010
Almost always	14	13
Most of the time	34	31
Only some of the time	34	40
Almost never	16	15
Don't know	1	1
Refused	*	--

- Q35. How serious a problem is political corruption in New Orleans today? Would you say... very serious, somewhat serious, not too serious, or not at all serious?

	2015	2010	2008
Very serious	51	53	58
Somewhat serious	33	33	28
Not too serious	12	10	8
Not at all serious	2	2	2
Don't know	2	2	3
Refused	*	*	*

- Q36. Thinking about your family's financial situation, would you say you are living comfortably, just getting by, or struggling to make ends meet?

	2015	2008
Living comfortably	45	38
Just getting by	34	41
Struggling to make ends meet	21	21
Don't know	*	*
Refused	*	*

- Q37. At any time within the last 12 months did you fall behind in paying your rent or mortgage, or not?

	2015	2010
Yes	20	22
No	79	77
Don't know	1	1
Refused	*	*

- Q38. In the past 12 months, have you had problems with credit card debt or other personal debt, or not?

	2015	2010
Yes	25	28
No	75	72
Don't know	*	*
Refused	*	*

(SCRAMBLE a-c)

Q40. During the past year, have you or has someone else living in your household (INSERT), or not?

a. Been laid off or lost a job

	2015	2010
Yes	21	25
No	78	75
Don't know	*	*
Refused	*	*

b. Had overtime or regular hours cut back at work

	2015	2010
Yes	26	28
No	73	71
Don't know	1	*
Refused	*	*

c. Given up looking for work because of a lack of good jobs

	2015	2010
Yes	18	17
No	81	82
Don't know	1	*
Refused	*	--

On another topic...

Q41. Do you think there are enough health care services currently available for uninsured and low-income people in New Orleans, or not?¹⁶

	2015	2010	2008	2006
Yes, there are	28	12	6	1
No, there are not	64	84	89	93
Don't know	8	4	4	6
Refused	*	--	1	--

(ROTATE WORDING IN PARENTHESES)

Q42. As you may know, under the health care law, states have the option of expanding Medicaid to cover more low-income uninsured adults. States would pay about 10 percent of the cost of expansion and the federal government would pay the rest. Do you think Louisiana should (keep Medicaid as it is today) OR (expand Medicaid to cover more low-income uninsured people)?

	2015
Keep Medicaid as it is today	15
Expand Medicaid	80
Other/Neither	1
Don't know	4
Refused	1

¹⁶ Modified question text in 2010, 2008, & 2006, "Do you think there are enough health care services currently available for uninsured and low-income people in the greater New Orleans area, or not?"

Q43. Today, what kind of place, if any, do you usually go when you are sick or when you need advice about your health? Is it a hospital emergency room, a clinic at a hospital, a neighborhood clinic or health center, a private doctor's office, or do you have no usual place of care?

	2015	2010	2008	2006
A hospital emergency room	18	20	18	31
A clinic at a hospital	13	13	14	14
A neighborhood clinic or health center	14	11	8	6
A private doctor's office	40	40	48	43
Clinic, unspecified (Vol.)	*	2	1	*
Hospital, unspecified (Vol.)	1	2	1	*
VA/Veterans Administration (Vol.)	1	2	*	NA
University/student health center (Vol.)	*	1	*	NA
Urgent care (Vol.)	*			
Some other place (Vol.)	*	*	1	*
A temporary or mobile clinic (Vol.)	NA	1	NA	NA
No usual place of care	12	7	7	3
Don't know	*	*	1	2
Refused	*	*	*	*

Q45. In the past 6 months -- since about New Year's -- did you or another family member in your household have problems paying for medical bills, or not?

	2015	2010	2008	2006
Yes, had problems	27	23	25	9
No, did not have problems	73	77	74	88
Don't know	*	*	1	3
Refused	*	*	*	--

Q46. How much of a financial impact have these medical bills had on your household -- a major impact, minor impact or no impact at all?

Based on those who had a problem paying for medical bills in the past 6 months

	2015 (n=318)	2010 (n=296)	2008 (n=306)
Major impact	54	58	55
Minor impact	42	37	40
No impact at all	4	5	4
Don't know	*	--	1
Refused	*	--	*

Q45/Q46 Combo Table Based on Total

	2015	2010	2008	2006
Yes, had problems paying bills	27	23	25	9
Major impact	14	13	14	5
Minor impact	11	8	10	3
No impact at all	1	1	1	1
No, did not have problems paying bills	73	77	74	88
Don't know	*	*	1	3
Refused	*	*	*	--

Q47. In the past 6 months – since about New Year’s – did you (INSERT ITEM)

a. NOT get, or postpone getting medical care when you needed it, or not?

	2015	2010	2008	2006
Yes	23	21	18	9
No	76	79	82	90
Don’t know	*	*	*	*
Refused	*	*	*	--

b. NOT fill a prescription, skip doses, or take less than the prescribed dose of a medication, or not?

	2015	2010	2008	2006
Yes	19	16	15	6
No	80	83	84	94
Don’t know	1	*	*	*
Refused	*	*	*	--

Q48. What is your main source of health insurance coverage today, if any? (READ LIST. STOP WHEN RESPONDENT GIVES RESPONSE)(IF RESPONDENT IS HAVING TROUBLE DECIDING BETWEEN MEDICARE AND MEDICAID, READ: “Medicaid is the state-run program that provides health insurance and long-term care to certain low-income children and individuals.” “Medicare is the federal health program for people 65 and older and for certain people under 65 with long-term disabilities”)(IF RESPONDENT HAS BOTH MEDICARE AND MEDICAID, PROBE ABOUT WHICH THEY VIEW AS THEIR PRIMARY COVERAGE)(IF RESPONDENT HAS COBRA CODE AS “Private insurance that you bought on your own”)

	2015	2010	2008	2006
Private insurance through an employer	37	36	42	37
Private insurance that you bought on your own, either from an insurance company or from the federal marketplace healthcare.gov) ¹⁷	15	10	9	11
Medicare (sometimes called Tenet 65-People’s Health, Advantage, or Wellcare)	14	16	20	16
Medicaid (sometimes called LaCHIP or CommunityCare)	14	10	8	8
The VA or other government program	6	5	2	2
None, uninsured	13	20	18	26
Don’t know	1	2	*	1
Refused	1	1	*	--

Q49. In general, would you say your health is excellent, very good, good, fair, or poor?

	2015	2010	2008	2006
Excellent	22	24	16	21
Very good	29	26	28	40
Good	27	24	26	24
Fair	15	18	22	12
Poor	7	7	8	2
Don’t know	*	*	*	*
Refused	*	*	--	--

¹⁷ Modified question text in 2006, 2008, & 2010, “Private insurance that you bought on your own”

- Q50. Overall, how well would you say your health needs are being met today? Very well, somewhat well, not too well or not at all well?

	2015	2010	2008	2006
Very well	55	55	42	36
Somewhat well	33	29	44	53
Not too well	7	10	10	9
Not at all well	4	5	4	2
Don't know	1	1	1	1
Refused	*	*	--	--

- Q51. In general, would you say your **MENTAL** health is excellent, very good, good, fair, or poor?
(INTERVIEWER NOTE: IF RESPONDENT IS HESITANT SAY: "This information is completely confidential and will never be linked to your name.")

	2015	2010	2008	2006
Excellent	37	36	23	24
Very good	31	30	30	45
Good	19	20	27	20
Fair	10	11	15	9
Poor	3	3	5	1
Don't know	*	*	*	*
Refused	*	*	*	--

- Q52. Overall, how well would you say your **MENTAL** health needs are being met today? Very well, somewhat well, not too well or not at all well?

	2015	2010
Very well	65	58
Somewhat well	19	22
Not too well	6	7
Not at all well	5	5
Don't know	3	6
Refused	2	2

- Q53. In the past 6 months, have you taken a prescription medicine for problems with your emotions, nerves, or mental health, or not?

	2015	2010	2008	2006
Yes	17	16	17	8
No	82	83	83	91
Don't know	*	*	*	*
Refused	*	*	*	*

(RANDOMIZE a-d)

Q54. Please tell me if you have experienced a **serious problem with** any of the following in the last few years. Have you had a **serious problem with** (INSERT ITEM) in the last few years, or not? How about a **serious problem with** (INSERT ITEM)?

a. Difficulty sleeping or loss of sleep

	2015
Yes, have experienced in last few years	39
No, have not experienced in last few years	60
Don't know	*
Refused	*

b. Alcohol or drugs

	2015
Yes, have experienced in last few years	6
No, have not experienced in last few years	94
Don't know	*
Refused	*

c. Difficulty controlling your temper

	2015
Yes, have experienced in last few years	17
No, have not experienced in last few years	82
Don't know	*
Refused	*

d. Strains in your marriage or other serious relationships

	2015
Yes, have experienced in last few years	18
No, have not experienced in last few years	80
Don't know	1
Refused	1

Q55. Do you think this is at least partially a result of lingering stress caused by your experiences with Hurricane Katrina and its aftermath, or not? *(Asked of those who experienced this serious problem in the last few years and were living in New Orleans at the time of Hurricane Katrina)*

Q54a/Q55a Combo Table *Difficulty sleeping or loss of sleep*
Based on those living in New Orleans when Hurricane Katrina hit (n=1334)

	2015
Yes, have experienced in last few years	39
Yes, because of Katrina	21
No, not because of Katrina	18
Don't know	1
Refused	--
No, have not experienced in last few years	60
Don't know	*
Refused	*

Q54b/Q55b Combo Table * Alcohol or drugs*

Based on those living in New Orleans when Hurricane Katrina hit (n=1334)

	2015
Yes, have experienced in last few years	5
Yes, because of Katrina	4
No, not because of Katrina	2
Don't know	--
Refused	--
No, have not experienced in last few years	94
Don't know	*
Refused	*

Q54c/Q55c Combo Table * Difficulty controlling your temper*

Based on those living in New Orleans when Hurricane Katrina hit (n=1334)

	2015
Yes, have experienced in last few years	18
Yes, because of Katrina	12
No, not because of Katrina	6
Don't know	1
Refused	--
No, have not experienced in last few years	82
Don't know	--
Refused	*

Q54d/Q55d Combo Table *Strains in your marriage or other serious relationships*

Based on those living in New Orleans when Hurricane Katrina hit (n=1334)

	2015
Yes, have experienced in last few years	18
Yes, because of Katrina	11
No, not because of Katrina	7
Don't know	*
Refused	--
No, have not experienced in last few years	80
Don't know	1
Refused	1

Q56. Did anyone close to you, such as a family member or close friend, die as a result of Hurricane Katrina, or not?

	2015	2006
Yes	30	21
No	70	76
Don't know	*	2
Refused	*	*

READ IF Q56=1: Thank you for sharing that personal information

DEMOGRAPHICS

Finally, I have just a few questions that we will use to describe people who took part in this survey

Q57. Which of the following best describes your situation?

	2015	2010	2008	2006
I own my residence	43	46	52	54
I rent my residence	39	36	36	36
I'm staying with my family or friend	15	14	10	6
I'm living in a rent-free accommodation	2	3	*	*
Nursing home (Vol.)	*	NA	NA	NA
Other (Vol.)	*	*	--	*
Staying in a FEMA trailer (Vol.)	NA	*	1	--
Living in obvious temporary housing (as recorded by interviewer)	NA	NA	NA	3
Don't know	--	*	--	*
Refused	*	1	1	*

Q58. Are you CURRENTLY planning to move or seriously considering moving away from the greater New Orleans area, or not?

	2015	2010	2008	2006
Yes	28	24	22	12
No	70	74	75	85
Don't know	2	1	2	3
Refused	*	1	1	*

Q59. What is your primary reason for wanting to leave the New Orleans area? (OPEN-END)

Based on those who are planning to move or are seriously considering moving away from the greater New Orleans area

	2015 (n=312)	2010 (n=302)
A job opportunity	28	20
To live in a community with different or better services, opportunities, amenities	27	31
Crime/not safe	14	11
For a change/Tired of it/Want to experience other places	9	--
To continue my education	7	6
Cost of living too high (housing, utilities, insurance, taxes, etc.)	3	3
To move closer to family	2	7
To follow my spouse/partner	1	1
Economy	1	1
Hurricanes/Levees	1	3
Other	5	16
Don't know	1	*
Refused	*	*

Q58/Q59 Combo Table Based on Total

	2015	2010
Yes, planning to move away from New Orleans	28	24
For a job opportunity	8	5
To live in a community with different or better services, opportunities, amenities	8	7
Crime/not safe	4	3
For a change/Tired of it/Want to experience other places	2	NA
To continue my education	2	1
Cost of living too high (housing, utilities, insurance, taxes, etc.)	1	1
To move closer to family	1	2
To follow my spouse/partner	*	*
Economy	*	*
Hurricanes/Levees	*	1
Other	1	4
No, not planning to move away from New Orleans	70	74
Don't know	2	1
Refused	*	1

Q60. Do you rely on public transportation, or not?

	2015	2010	2008	2006
Yes	27	28	22	18
No	72	71	78	82
Don't know	*	*	*	*
Refused	*	1	*	*

D6. What is the last grade or class that you completed in school?
(DO NOT READ LIST)

	2015
None, or grade 1-8	4
High school incomplete (grades 9-11)	11
High school grad	23
GED	2
Business, technical, or vocational school after high school	3
Some college, no 4-year degree	24
College graduate	21
Post-graduate training or professional schooling after college	12
Refused	*

Q61. What best describes your employment situation today?

	2015
Employed full-time	46
Employed part-time	13
Unemployed and currently seeking employment	8
Unemployed and not seeking employment	3
A student	3
Retired	15
On disability and can't work	7
A homemaker or stay at home parent	3
Self Employed/ free lance	1
Other	*
Don't know	--
Refused	*

D7. What is your age?

D7a. Could you please tell me if you are between the ages of (READ LIST)...?

	2015
18-29	23
30-49	35
50-64	26
65+	15
Refused	*

D11. Are you, yourself, of Hispanic or Latino background, such as Mexican, Puerto Rican, Cuban, or some other Latin or Central American background?

D13. What is your race? Are you white, black or African American, Asian, or some other race?

	2015
White Non-Hispanic	33
Black Non-Hispanic	55
Hispanic	5
White Hispanic	2
Black Hispanic	1
Hispanic Other	2
Asian	1
Some other race	4
Refused	1

- D15. To help us describe the people who took part in our study, it would be helpful to know which category best describes your family income last year before taxes. Family income only includes income from you yourself, (AND your spouse, and your dependent children under 19 who are living in your household). Is your total annual family income from all sources, and before taxes, less than (INSERT AMOUNT 1) or more than (INSERT AMOUNT 1)? (Amounts inserted based on percentages of federal poverty level based on respondent's family size)

	2015
Less than 133% FPL	26
133% to less than 200% FPL	19
200% to less than 400% FPL	20
400% FPL or more	25
Don't know/Refused	11

E. GENDER OF RESPONDENT (Recorded by interviewer)

	2015
Male	47
Female	53



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